3-Heights™
PDF Printer Service

Version 6.5.1
# Contents

1 Introduction ........................................................................................................ 6
  1.1 Description ........................................................................................................ 6
  1.2 Functions ........................................................................................................... 6
  1.2.1 Features ......................................................................................................... 6
  1.2.2 Formats .......................................................................................................... 7
  1.2.3 Conformance .................................................................................................. 7
  1.3 Operating Systems ............................................................................................. 7

2 Installation ........................................................................................................... 8
  2.1 Overview ............................................................................................................ 8
  2.2 Windows ............................................................................................................. 8
  2.3 Uninstall ............................................................................................................. 9
  2.4 Note about the Evaluation License .................................................................... 9
  2.5 Special Directories ............................................................................................. 9
    2.5.1 Directory for temporary files ....................................................................... 9
    2.5.2 Cache Directory ......................................................................................... 10
    2.5.3 Font Directories ......................................................................................... 10

3 License Management ............................................................................................ 11
  3.1 License Installation and Management ............................................................... 11
    3.1.1 Graphical License Manager Tool ............................................................... 11
        List all installed license keys ......................................................................... 11
        Add and delete license keys .......................................................................... 11
        Display the properties of a license ................................................................ 12
    3.1.2 Command Line License Manager Tool ...................................................... 12
        List all installed license keys ......................................................................... 12
        Add and delete license keys .......................................................................... 12
        Display the properties of a license ................................................................ 13
  3.2 License Selection and Precedence .................................................................. 13
    3.2.1 Selection ..................................................................................................... 13
    3.2.2 Precedence .................................................................................................. 13
  3.3 Key Update ....................................................................................................... 14
  3.4 License activation ............................................................................................. 14
    3.4.1 Activation ................................................................................................... 14
    3.4.2 Reactivation ............................................................................................... 15
    3.4.3 Deactivation ............................................................................................... 15
  3.5 Proxy Setting .................................................................................................... 16
  3.6 Offline Usage .................................................................................................... 16
    3.6.1 First Step: Create a Request File .............................................................. 16
    3.6.2 Second Step: Use Form on Website ......................................................... 17
    3.6.3 Third Step: Apply the Response File ....................................................... 17
  3.7 License Key Versions ....................................................................................... 17
  3.8 License Key Storage ......................................................................................... 18
  3.8.1 Windows ....................................................................................................... 18
  3.9 Troubleshooting ............................................................................................... 18
    3.9.1 License key cannot be installed .................................................................. 18
    3.9.2 License is not visible in license manager ................................................ 18
    3.9.3 License is not found at runtime .................................................................. 18
    3.9.4 Eval watermark is displayed where it should not .................................... 19
7.2.3  -w  Set the Watched Folder ................................................................. 40
7.2.4  -wfi Ignore Files with Certain Extensions ........................................ 40
7.2.5  -wfs  Process only Files with Certain Extensions ............................ 40
7.2.6  Create Watched Sub Folders .............................................................. 41
7.2.7  Delayed Delete of Files ................................................................. 41
7.2.8  Configure Log File ........................................................................... 42
7.3  Listing Options ..................................................................................... 42
  7.3.1  -ds  Save Device Settings to a File .................................................. 42
  7.3.2  -1  List Available Printers ................................................................. 42
  7.3.3  -1b  List Bins for a Specific Printer .................................................. 43
  7.3.4  -1d  List Duplex Modes .................................................................. 43
  7.3.5  -1m  List Media Types ...................................................................... 44
  7.3.6  -1s  List Paper Size for a Specific Printer ....................................... 44
7.4  Printer Options ...................................................................................... 45
  7.4.1  -b  Select the Bin ............................................................................. 45
  7.4.2  -band  Using Banding for Bitmaps .................................................... 45
  7.4.3  -c  Number of Copies ....................................................................... 46
  7.4.4  -cl  Collate Mode ............................................................................ 46
  7.4.5  -cm  Copy Mode ................................................................................ 46
  7.4.6  -d  Duplex Mode ................................................................................ 47
  7.4.7  -dl  Load Device Settings ................................................................. 47
  7.4.8  -dt  Set Datatype for Spool files ....................................................... 48
  7.4.9  -jw  Wait until the job is completed .................................................... 48
  7.4.10  -load  Preload Library .................................................................... 48
  7.4.11  -mt  Select the Media Type ............................................................... 49
  7.4.12  -o  Paper Orientation ..................................................................... 49
  7.4.13  -p  Select a Printer ........................................................................... 50
  7.4.14  -pri  Set the Priority of the Print Job ............................................... 50
  7.4.15  -s  Select Paper Size ........................................................................ 51
  7.4.16  -sl  Set the list of approved paper sizes ......................................... 51
  7.4.17  -sm  Largest Available Paper Size .................................................... 52
  7.4.18  -st  Check Status ............................................................................ 52
  7.4.19  -sxy  Scale the Page by a Factor ..................................................... 52
  7.4.20  -z  Wait for print job completion to check final status ................. 52
7.5  Rendering Options ............................................................................... 53
  7.5.1  -cmsg  Set the Color Management Engine ....................................... 53
  7.5.2  -cn  Center Page ............................................................................... 53
  7.5.3  -co  Color Mode .............................................................................. 54
  7.5.4  -f  Scale Page to Fit Page Size .......................................................... 54
  7.5.5  -f2  Insert Filler Page ....................................................................... 54
  7.5.6  -file  Print to a File ........................................................................... 54
  7.5.7  -fo  Enable Options by File Name Convention .................................. 55
  7.5.8  -j  Use JPEG Compression ............................................................... 55
  7.5.9  -m  Rendering Mode ....................................................................... 55
  7.5.10  -o1  Convert to Type1 ..................................................................... 56
  7.5.11  -o9  Force Windows 9x Compatibility ............................................ 56
  7.5.12  -oa  Print Form Fields (Annotations) Only ..................................... 56
  7.5.13  -oaaa  Automatically switch to accurate mode if necessary ........... 56
  7.5.14  -ob  Apply Pre-Rendering ............................................................... 56
  7.5.15  -oc  Disable Black Point Compensation ......................................... 57
  7.5.16  -od  Disable Back-Buffer ................................................................. 57
  7.5.17  -oe  Do Not Use Embedded Fonts ................................................... 57

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Troubleshooting

8

8.1

8.1.1

8.1.2

8.1.3

8.1.4

8.1.5

8.1.6

8.1.7

General

Printer Is Not Listed

Blank Output

Duplex Mode Is Not Listed or Does Not Work

Page Does Not Fit the Paper

Orientation

Printer Settings or Device Mode Ignored

Printer ignores device mode configuration
8.1.8 Black is Not Printed Completely Black .......................................................... 73
8.2 Spool File Size .................................................................................................. 73
8.2.1 Rendering Mode ......................................................................................... 74
8.2.2 Printer Driver .............................................................................................. 74
8.2.3 PostScript Injection ................................................................................... 74
8.2.4 Resolution .................................................................................................. 75
8.3 Cannot Access Resource ............................................................................... 75
8.4 Printing in a Network Environment ............................................................... 75
8.5 Font and Text Issues ...................................................................................... 75
8.5.1 Handle Non-Embedded Fonts .................................................................. 76
8.5.2 Handle Embedded Fonts ........................................................................... 77
8.6 Unsupported PDF Features ............................................................................ 77
9 Version History .................................................................................................. 78
  9.1 Changes in Version 6 ..................................................................................... 78
  9.2 Changes in Version 5 ..................................................................................... 78
  9.3 Changes in Version 4.12 ................................................................................. 78
  9.4 Changes in Version 4.11 ............................................................................... 78
  9.5 Changes in Version 4.10 ............................................................................... 78
  9.6 Changes in Version 4.9 ................................................................................. 78
  9.7 Changes in Version 4.8 ............................................................................... 78
10 Licensing, Copyright, and Contact ................................................................. 80
A Default Values .................................................................................................... 81
  A.1 Duplex Modes ............................................................................................... 81
  A.2 Paper Bins ...................................................................................................... 81
  A.3 Paper Sizes .................................................................................................... 81
1 Introduction

1.1 Description

The 3-Heights™ PDF Printer Service is an efficient and practical solution for automated (background-) printing of PDF documents on all Windows printers including PostScript, PCL and on virtual printers. A variety of options are available for printer control.

The tool is characterized first and foremost by its high level of performance and is extremely adaptable to specific requirements. It also supports PDF/A conforming printing.

1.2 Functions

The 3-Heights™ PDF Printer Service translates PDF, PDF/A, TIFF and JPEG into the language of a printer driver such as PostScript or PCL. Documents are either printed on a physical printer (local, remote or via Internet) or issued as a file. The tool offers a variety of printer control options such as paper tray, paper format, duplex printing, stapling, merging multiple pages to form a single print job, and applying watermarks in the form of (personalized) texts and images. It is also possible to query the properties of the target printer (print margins, resolution, etc.) and to optimize printing accordingly. In addition to all current printer models the tool supports older printers via emulation. The printer supports CITRIX virtual printer drivers.

1.2.1 Features

- Printing on paper or virtual printers and divert printing to a file
- Local / remote printing
Select paper format
Select paper tray
Select print quality
Define page sequence
Select printer-specific properties
Color management control
Supports http, https and ftp data streams
Print raster images (TIFF, JPEG, PNG, etc.)
Group documents in one print job
Integrate watermarks (text, image)
List printers per host and printer properties (supported paper formats, trays, etc.)
Duplex printing
Select orientation
Print multiple copies
Positioning (centering, scaling, realigning)
Print encrypted documents

1.2.2 Formats

Input Formats:
- PDF 1.x (PDF 1.0, ..., PDF 1.7)
- PDF 2.0
- PDF/A-1, PDF/A-2, PDF/A-3
- BMP
- GIF
- JBIG2
- JPEG
- JPEG2000, JPEG-LS
- PBM
- PNG
- TIFF

Output Formats:
- Print spool formats, such as PostScript, PCL 5, PCL 6, AFP

1.2.3 Conformance

Standards:
- ISO 32000-1 (PDF 1.7)
- ISO 32000-2 (PDF 2.0)
- ISO 19005-1 (PDF/A-1)
- ISO 19005-2 (PDF/A-2)
- ISO 19005-3 (PDF/A-3)
- TIFF V6

1.3 Operating Systems

The 3-Heights™ PDF Printer Service is available for the following operating systems:
- Windows Client 7+ | x86 and x64

‘+’ indicates the minimum supported version.
2 Installation

2.1 Overview

The PDF Printer Service is configured by the file PdfPrintSvr.ini, which needs to be located in the same directory as the executable PdfPrintSvr.exe. Before starting the service, the configuration file needs to be adjusted. How this is done is described in the chapter Configuration File PdfPrintSvr.ini.

Once configured, the service can be created, started, paused, continued, stopped and deleted via the command line. To use the create and delete functions, administrator permissions are required. To start and stop the service, operator permissions are required.

When the service is running, it processes PDF documents that are copied or moved into watched folders. They are then renamed and moved to the folder Jobs. The renaming gives the PDF a 16 character long Time-stamp to create unique job tickets. This ensures there are no conflicts with documents that have the same name.

2.2 Windows

The 3-Heights™ PDF Printer Service comes as an MSI installer.

The installation of the software requires the following steps.

1. You need administrator rights to install this software.
2. Log in to your download account at http://www.pdf-tools.com. Select the product “PDF Printer Service”. If you have no active downloads available or cannot log in, please contact pdfsales@pdf-tools.com for assistance.
   You will find different versions of the product available. We suggest to download the version, which is selected by default. A different version can be selected using the combo box.
   The product comes as an MSI (Microsoft Installer) package that provides an installation routine for installing and uninstalling the 3-Heights™ PDF Printer Service.
   The package installs the 64-bit version, which runs on 64-bit platforms only.
3. Start the MSI package and follow the steps in the installation routine.
4. Ensure the system environment variable TMP exists and points to an existing directory. This directory is required to temporarily install fonts that are embedded in PDF documents.
   Control Panel → System → Advanced → Environment Variables
5. Ensure the cache directory exists as described in chapter Special Directories.
6. Make sure your platform meets the requirements regarding color spaces and fonts described in chapters Color Profiles and Fonts respectively.

2.3 Uninstall

If you have used the MSI for the installation, go to Start → 3-Heights™ PDF Printer Service... → Uninstall...

2.4 Note about the Evaluation License

With the evaluation license the 3-Heights™ PDF Printer Service automatically adds a watermark to the print-out.

2.5 Special Directories

2.5.1 Directory for temporary files

This directory for temporary files is used for data specific to one instance of a program. The data is not shared between different invocations and deleted after termination of the program.

The directory is determined as follows. The product checks for the existence of environment variables in the following order and uses the first path found:

**Windows**

1. The path specified by the %TMP% environment variable.
2. The path specified by the %TEMP% environment variable.
3. The path specified by the %USERPROFILE% environment variable.
4. The Windows directory.
2.5.2 Cache Directory

The cache directory is used for data that is persisted and shared between different invocations of a program. The actual caches are created in subdirectories. The content of this directory can safely be deleted to clean all caches. This directory should be writable by the application, otherwise caches cannot be created or updated and performance will degrade significantly.

Windows

- If the user has a profile:
  \%LOCAL\_APPDATA\%\PDF Tools AG\Caches
- If the user has no profile:
  <TempDirectory>\PDF Tools AG\Caches

where <TempDirectory> refers to the Directory for temporary files.

2.5.3 Font Directories

The location of the font directories depends on the operating system. Font directories are traversed recursively in the order as specified below.

If two fonts with the same name are found, the latter one takes precedence, i.e. user fonts will always take precedence over system fonts.

Windows

1. %SystemRoot%\Fonts
2. User fonts listed in the registry key \HKEY_CURRENT_USER\Software\Microsoft\Windows NT\CurrentVersion\Fonts. This includes user specific fonts from C:Users<user>AppDataLocalMicrosoftWindowsFonts and app specific fonts from C:Program FilesWindowsApps
3. directory Fonts, which must be a direct sub-directory of where PdfPrintSvr.exe resides.
3 License Management

The 3-Heights™ PDF Printer Service requires a valid license in order to run correctly. If no license key is set or the license is not valid, then an error message will be printed to the service log.

3.1 License Installation and Management

There are two possibilities to pass the license key to the application:

1. The license key is installed using the GUI tool (graphical user interface). This is the easiest way if the licenses are managed manually. It is only available on Windows.
2. The license key is installed using the shell tool. This is the preferred solution for automated license management.

3.1.1 Graphical License Manager Tool

The GUI tool LicenseManager.exe is located in the bin directory of the product kit (Windows only).

List all installed license keys

The license manager always shows a list of all installed license keys in the left pane of the window. This includes licenses of other PDF Tools products. The user can choose between:

- Licenses available for all users. Administrator rights are needed for modifications.
- Licenses available for the current user only.

Add and delete license keys

License keys can be added or deleted with the “Add Key” and “Delete” buttons in the toolbar.

- The “Add key” button installs the license key into the currently selected list.

Note: Services run by default under the LOCAL SERVICE user, not under the current user.

- The “Delete” button deletes the currently selected license keys.
Display the properties of a license

If a license is selected in the license list, its properties are displayed in the right pane of the window.

3.1.2 Command Line License Manager Tool

The command line license manager tool licmgr is available in the bin\x86 and bin\x64 directory.

Note: The command line tool licmgr is not included in Windows platform kits, as the GUI tool is the recommended tool for managing licenses. A Windows licmgr shelltool is available in the Utilities & Tools section of your My PDF Tools customer account.

A complete description of all commands and options can be obtained by running the program without parameters:

licmgr

List all installed license keys

licmgr list

The currently active license for a specific product is marked with a * on the left side.

Example:

>licmgr list
Local machine:
Product Name:
  1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
  1-YYYYY-YYYYY-YYYYY-YYYYY-YYYYY-YYYYY-YYYYY
  * 1-ZZZZZ-ZZZZZ-ZZZZZ-ZZZZZ-ZZZZZ-ZZZZZ-ZZZZZ
Current user:

Add and delete license keys

Install new license key:

licmgr store 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Delete old license key:

licmgr delete 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Both commands have the optional argument -s that defines the scope of the action:

  g  For all users
  u  Current user
Display the properties of a license

\texttt{licmgr info 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX}

Properties that invalidate the license are marked with an \textbf{X}, properties that require attention are marked with an \textbf{!}. In that case an additional line with a comment is displayed.

**Example:**

```
>licmgr info 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
- Key: 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
- Product: Product Name
- Features: Feature1,Feature2
- Intended use: Development
- Watermark: No
- Platform: Windows
- Installation: Yes
! Activation: 2018-05-07
   (The license has not yet been activated.)
- Expiration: Does not expire
- Maintenance: 2019-04-27
```

### 3.2 License Selection and Precedence

#### 3.2.1 Selection

If multiple keys for the same product are installed in the same scope, only one of them can be active at the same time.

Installed keys that are not selected are not considered by the software!

**In the Graphical User Interface** use the check box on the left side of the license key to mark a license as selected.

**With the Command Line Interface** use the \texttt{select} subcommand:

```
licmgr select 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

#### 3.2.2 Precedence

License keys are considered in the following order:

1. License selected for the current user
2. License selected for the current user ([legacy key format](#))
3. License selected for all users
4. License selected for all users (legacy key format)

The first matching license is used, regardless whether it is valid or not.

### 3.3 Key Update

If a license property like the maintenance expiration date changes, the key can be update directly in the license manager.

**In the Graphical User Interface** select the license and press the button "Update Key" in the toolbar:

![License Manager Interface]

**With the Command Line Interface** use the update subcommand:

```
licmgr update 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

### 3.4 License activation

New licenses keys have to be activated (except for OEM licenses).

**Note:** Licenses that need activation have to be installed in the license manager and must not be passed to the component at runtime.

The license activation is tied to a specific computer. If the license is installed at user scope, the activation is also tied to that specific user. The same license key can be activated multiple times, if the license quantity is larger than 1.

Every license key includes a date, after which the license has to be activated, which is typically 10 days after the issuing date of the key. Prior to this date, the key can be used without activation and without any restrictions.

#### 3.4.1 Activation

The License can be activated directly within the license manager. Every activation increases the activation count of the license by 1.

It is recommended to add a comment to the activation request which helps keeping track of all activations for a specific license key. In case of problems it also helps us providing support.

The comment is stored in the activation database as long as the license key remains activated. Upon deactivation it is deleted from the database immediately.

All activations and the corresponding comments can be examined using the **Load online properties** function of the license manager. The information is accessible to anyone with access to the license key.

**In the Graphical User Interface** select the license and press the button "Activate license" in the toolbar:
It is recommended to add a comment to the activation request by using the subsequent dialog box.

**With the Command Line Interface**  
use the activate subcommand:

```
licmgr activate 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

Note that the key has to be installed first.

It is recommended to add a comment to the activation request by using the `-c` or `-cd` option:

```
licmgr activate -cd 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
licmgr activate -c "custom comment" 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

### 3.4.2 Reactivation

The activation is tied to specific properties of the computer like the MAC address or host name. If one of these properties changes, the activation becomes invalid and the license has to be reactivated. A reactivation does **not** increase the activation count on the license.

The process for reactivation is the same as for the activation.

**In the Graphical User Interface**  
the button “Activate license” changes to “Reactivate license”:

![Reactivate license button](image)

**With the Command Line Interface**  
the subcommand `activate` is used again:

```
licmgr activate 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

### 3.4.3 Deactivation

To move a license to a different computer, it has to be deactivated first. Deactivation decreases the activation count of the license by 1.

The process for deactivation is similar to the activation process.

**In the Graphical User Interface**  
select the license and press the button “Deactivate license” in the toolbar:

![Deactivate license button](image)

**With the Command Line Interface**  
use the deactivate subcommand:
3.5 Proxy Setting

A proxy URL can be configured for computers that cannot access the internet without a web proxy.

**Note:** The proxy must allow connections via HTTP CONNECT to the server www.pdf-tools.com:443.

**In the Graphical User Interface** press the button “Settings” in the toolbar:

and enter the proxy URL in the respective field:

3.6 Offline Usage

The following actions in the license manager need access to the internet:

- License Activation
- License Reactivation
- License Deactivation
- Key Update

On systems without internet access, a three step process can be used instead, using a form on the PDF Tools website.

3.6.1 First Step: Create a Request File

**In the Graphical User Interface** select the license and use the dropdown menu on the right side of the button in the toolbar:

**With the Command Line Interface** use the -fs option to specify the destination path of the request file:
**3.6.2 Second Step: Use Form on Website**


Upon success, the response will be downloaded automatically if necessary.

**3.6.3 Third Step: Apply the Response File**

**In the Graphical User Interface** select the license and use the dropdown menu on right side of the button in the toolbar:

**With the Command Line Interface** use the `-fl` option to specify the source path of the response file:

```
licmgr activate -fl activation_response.bin 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
```

**3.7 License Key Versions**

As of 2018 all new keys will have the format 1-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX. Legacy keys with the old format 0-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX are still accepted for a limited time period.

For compatibility reasons, old and new version keys can be installed side by side and one key of each version can be selected at the same time. In that case, the software always uses the new version.
3.8 License Key Storage

Depending on the platform the license management system uses different stores for the license keys.

3.8.1 Windows

The license keys are stored in the registry:
- "HKLM\Software\PDF Tools AG" (for all users)
- "HKCU\Software\PDF Tools AG" (for the current user)

3.9 Troubleshooting

3.9.1 License key cannot be installed

The license key cannot be installed in the license manager application. The error message is: "Invalid license format."

Possible causes:
- The license manager application is an older version that only supports the legacy key format.

Solution
Use a current version of the license manager application or use a license key in the legacy key format if available.

3.9.2 License is not visible in license manager

The license key was successfully installed previously but is not visible in the license manager anymore. The software is still working correctly.

Possible causes:
- The license manager application is an older version that only supports the legacy key format.

Solution
Use a current version of the license manager application.

3.9.3 License is not found at runtime

The license is not found at runtime by the software. The error message is: "No license key was set."

Possible causes:
- The license key is actually missing (not installed).
- The license key is installed but not selected in the license manager.
The application is an older version that only supports the legacy key format, while the license key has the new license format.

The software was not restarted after registering the license.

**Solution**

Install and select a valid license key that is compatible with the installed version of the software or use a newer version of the software. The new license key format is supported starting with version 4.10.26.1

For compatibility reasons, one license key of each format can be selected at the same time.

### 3.9.4 Eval watermark is displayed where it should not

The software prints an evaluation watermark onto the output document, even if the installed license is a productive one.

**Possible causes:**

- There is an evaluation license key selected for the **current user**, that takes precedence over the key for all users.

  **Note:** The software might be run under a different user than the license manager application.

- An evaluation license key that is passed at runtime takes precedence over those selected in the license manager.
- There is an evaluation license key selected with a newer license format that takes precedence over the key in the older format.
- The software was not restarted after changing the license key from an evaluation key to a productive one.

**Solution**

Disable or remove all evaluation license in all scopes, check that no evaluation key is passed at runtime and restart the software.

### 3.9.5 Activation is not recognized

The license is installed and activated in the license manager, but the software does not recognize it as activated.

The error message is: "The license has not been activated."

**Possible causes:**

- There is an unregistered license key selected for the **current user**, that takes precedence over the key for all users. This leads to an error even if the same license is registered for all users.

  **Note:** The software might be run under a different user than the license manager application.

- A license key that is passed at runtime takes precedence over those selected in the license manager. This leads to an error even if the same license is registered in the license manager.
Note: Licenses that need activation have to be installed in the license manager and must not be passed to the component at runtime.

- The software was not restarted after activating the license.

Solution
Disable, remove or activate all unregistered licenses in all scopes, check that no key is passed at runtime and restart the software.

3.9.6 Activation is invalidated too often

The license activation is invalidated regularly, for no obvious reason.

Possible causes:
- One of the properties used to calculate the system fingerprint is changing frequently.

Solution
Update to a newer version of the PDF Tools product, deactivate the license key using the new license manager and activate it again. After that, an improved fingerprinting algorithm is used. Deactivation and activation have to be executed separately, a reactivation of the license in one step does not change the fingerprinting algorithm and thus does not solve the problem.

Note: After this procedure, older products might not recognize the activation as valid anymore. Reactivating the license using an old license manager will revert the activation to the old fingerprinting algorithm.

3.9.7 Connection to the licensing service fails

The license activation/deactivation/update fails because the license manager cannot reach the licensing server. The error message depends on the platform and the exact error condition.

Possible causes:
- The computer is not connected to the internet.
- The connection is blocked by a corporate firewall.

Solution
Make sure that the computer is connected to the internet and that the host www.pdf-tools.com is reachable on port 443 (HTTPS).
If this is not possible, try Offline Usage instead.

3.9.8 Offline usage fails due to a request/response mismatch

The offline license activation/deactivation/update fails because the response file does not match the request file.
The error message is: "Mismatch between request and response."

**Possible causes:**

- The response file is applied to a different machine than the request file was created.
- The response file as applied to a different user than the request file was created.
- The response file was applied to a specific user while the request was created for all users, or vice versa.
- The response file is applied to the wrong license key.
- Another request file has been created between creating the request file and applying the response file.
- The license key was updated between creating the request file and applying the response file.
- The license key was removed and re-added between creating the request file and applying the response file.

**Solution**

Delete any old request and response files to make sure they are not used by accident.

Retry the entire process as outlined in chapter 3.6 and refrain from making any other license-related actions between creating the request file and applying the response file.

Make sure that the response file is applied to exactly the same license key in exactly the same location (machine, all users or specific user) where the request file was created.
4 Configuration

In order to configure the 3-Heights™ PDF Printer Service different necessary steps must be taken. The main step is editing the configuration file, however it may also be required to adjust settings on the operating system level.

- **Edit the configuration file** `PdfPrintSvr.ini`. This file must reside in the same directory as the executable `PdfPrintSvr.exe`. Any changes applied to the configuration file take impact after the service is re-started. How to configure this file is described in the chapter [Configuration File PdfPrintSvr.ini](#).

- Like any Windows service, the 3-Heights™ PDF Printer Service runs under a defined user. The default user is the user “LocalSystem”. Any resources, such as printers or directories must be accessible by user under which the service is running. When using local watched folders printing to local printers, the user “LocalSystem” should be sufficient, however when using resources on remote hosts, such as a print server, the service should be running under a different, dedicated user account, which has access permissions to those resources. How the user under which the service runs can be changed is described in the chapter [Managing the Service](#).

- The user under which the service runs must have its Windows' temporary directories defined, otherwise it will not be able to extract embedded fonts from PDF documents and temporarily install them. For the user under which the service runs, the two system environment variables TEMP and TMP must be set and point to an existing directory in which it has read and write permission rights.

- Dependencies from other services: for the 3-Heights™ PDF Printer Service to work properly, the Spooler service must also be running. And in case any file paths are configured using UNC paths, the service providing such access must be running as well. It is therefore recommended that service dependencies be configured for the 3-Heights™ PDF Printer Service to ensure proper function particularly during system startup. The MSI package provided for installation will configure dependencies for “Spooler” and “LanmanServer”.

If you choose to install the service using the `-c` option, no dependencies will be configured. You can change service dependencies any time using e.g. the standard service control tool “sc.exe”.

Once configured, the service can be created, started, paused, continued, stopped and deleted via the command line. To use the create and delete functions, administrator permissions are required. To start and stop the service, operator permissions are required.
5 Getting Started

5.1 Configuration

Before starting the PDF Printer Service for the first time, the file PdfPrintSvr.ini needs to be modified. Editing this file while the PDF Printer Service is running has no impact. The service first needs to be stopped and restarted after the modification. When opening this file with a text editor, it looks like this:

```
[PdfPrintSvr]
AutoDelete=True
Threads=1
Thread1=-p "HP LaserJet 4050 Series PS" -w C:\PdfPrintSvr\HPLJ -pg 1 1
```

The meaning of these keys and values in this example is as follows:

- **AutoDelete=True**  This option automatically deletes a PDF file after it is processed successfully. When set to False, the processed file will be copied to the sub directory Succeeded. Documents that fail to print, are never deleted.

- **Threads=**  The given value stands for the total number of concurrent threads. Each thread can have its own assigned settings. One thread corresponds to one watched folder.

- **Threads1**  Sets the options such as name of watched folder and settings etc. for thread 1.

- **-p "HP LaserJet 4050 Series PS"**  Sets thread 1 to use the printer with this specific name.

- **-w C:\PdfPrintSvr\HPLJ**  Creates a watched folder with the given name for this thread. The path must be an absolute path. Network mapped drive letters or relative paths or driver letters mapped via the subst command are not recognized, because the service process per default runs under the “LocalSystem” account. (The user can be changed as described in chapter Managing the Service.)

- **-pg 1 1**  Sets the page range to page 1 to 1.

This means that any PDF document that is moved or copied to the folder C:\PdfPrintSvr\HPLJ will be processed by the service and printed using the printer “HP LaserJet 4050 Series PS”. Only the first page is printed.

**Note:**  Any string, such as a file name, that contains spaces must be enclosed in quotation marks. E.g. if the watched folder contains spaces in its path, the entire path needs to be quoted: -w "C:\A path\with spaces".

5.1.1 Retrieve Information about Available Options and Settings

A quick overview over all configuration options and service control commands that the 3-Heights™ PDF Printer Service supports can be output in the form of a usage message on the command line.

To display this information, first open a Windows command line (cmd.exe) and then type:

```
PdfPrintSvr
```

(See also Service Control Commands.)
Use the option `-l` to get a list of all available printers:

```
C:\> pdfprintsvr -l
Default printer "HP LaserJet 4050 Series PS"
1: "HP LaserJet 4050 Series PCL 6"
2: "HP LaserJet 4050 Series PS"
3: "HP LaserJet 2100 Series PCL 6"
4: "HP CLJ 3800"
5: "Adobe PDF"
6: "3-Heights(TM) TIFF Producer"
7: "3-Heights(TM) PDF Producer"
8: "C:\\network\\HP LaserJet 4250 PCL 6"
9: "\\network\\HP LaserJet 4250 PCL 6"
```

The printer names listed with this option can be used in the configuration file `PdfPrintSvr.ini`.

To list the printer device capabilities of a printer, use the option `-p` followed by the printer name (in quotes if there are blanks) and then one of the options to list the bins (-lb), paper size (-ls) or duplex mode (-ld):

```
C:\> pdfprintsvr -p "HP LaserJet 4050 Series PS" -ls
```

A short overview over all the options that can be configured in the `PdfPrintSvr.ini` is displayed when typing the following in a Windows command line:

```
PdfPrintSvr -i
```

(See also Listing Options, Printer Options, Rendering Options, File Options, and Watermark Options.)

### 5.1.2 Configuration Sample

The following configuration file sets up three watched folders (= three threads). Thread 1 and 2 are both for the same printer, but with a different setting, thread 3 is for a different printer.

```ini
[PdfPrintSvr]
AutoDelete=True
Threads=3
Thread1=-p "HP LaserJet 4050 Series PS" -w E:\HP4050
Thread2=-p "HP LaserJet 4050 Series PS" -w E:\HP4050Duplex -d 2
Thread3=-p "MINOLTA-QMS magicolor 2350" -w E:\Minolta
```

**Important:** Do not use printers that have pop-up message boxes, such as the Adobe PDF printer driver or printing to a file. Doing so will lock the service and it needs to be deleted `-d` and recreated `-c`. 
5.2 Managing the Service

Once the configuration is done, the service can be started and controlled by executing `PdfPrintSvr.exe` on the command line. The path can be omitted if the `PdfPrintSvr.exe` is included in the `%PATH%` environment variable.

**Note:** It is essential that the executable `PdfPrintSvr.exe` and the configuration file `PdfPrintSvr.ini` be on a non-mapped drive.

**Note:** To create or delete the service, administrator permissions are required.

1. To create the service, use the option `-c`.

   ```cmd
   PdfPrintSvr -c
   ```

After executing this command, the service is created. It is now visible in the “Computer Management” window under “Services”. To open the “Computer Management” window, go to Start → Control Panel → Administrative Tools → Computer Management or simply right-click the icon “My Computer” on the desktop and select “manage”. If the services was created correctly it appears as “3-Heights™ PDF Printer Service” as shown in the image below.
2. By default, the 3-Heights™ PDF Printer Service runs in the “Local-System” account. After the service has been created, the user can be changed. This will be required in a situation where a network share is used as a watched folder and the process needs to run under a user with the appropriate access permission rights, since the account “LocalSystem” does not have any permissions on remote systems. To change the user, right-click the service in the Services window and select “Properties”. Then change the user in the tab “Log On”.

3. After its creation, the service can be started with the option `-s`.

```plaintext
PdfPrintSvr -s
```

4. Now the 3-Heights™ PDF Printer Service is up and running, and files can be moved, copied or drag-and-dropped into the watched folder.

5. To stop the service, use the option `-t`.

```plaintext
PdfPrintSvr -t
```

To restart use `-s` again.

6. To delete the service use the option `-d`.

```plaintext
PdfPrintSvr -d
```

5.2.1 State Diagram of the Service

The 3-Heights™ PDF Printer Service behaves as described in the state diagram below:

If “Stop” is called when the service is in the state “Paused”, the current job is aborted. This means the current page is finished processing, then the job is terminated.

If “Stop” is called when the service is the state “Running”, the current job (all pages) is finished. Then the service is stopped.
5.3 Using the Service

Once the service is created and started, the watched folders configured in PdfPrintSvr.ini are created automatically. In each watched folder, the following sub-folders are created:

- Jobs
- InProgress
- Succeeded
- Failed
- Logs

When a file is moved, copied, or drag-and-dropped into the configured watched folder, the service will do the following:

1. Each file is moved to the sub folder Jobs. While moving, the file is renamed by adding a 16 character long job-number prefix. This ensures a well defined processing order and unique file names.
2. A worker-thread takes the file from the folder Jobs and moves it to InProgress. The file is then processed.
3. Depending on the outcome of the processing, the following is done:
   - **The file was processed successfully**
     - The input file is moved to the folder Succeeded or it is deleted, depending on whether AutoDelete is set to true or false in the configuration file PdfPrintSvr.ini.
   - **The file was not processed successfully**
     - The input file is moved to the folder Failed or it is deleted, depending on whether AutoDeleteALL is set to true or false in the configuration file PdfPrintSvr.ini.

4. In any case, an entry in the log file of this thread is created.
5.4 Log Files

There are two types of log files.

**The log file per thread**  Each thread (watched folder) has a log file. The log file resides in the same directory as the executable PdfPrintSvr.exe and the configuration file PdfPrintSvr.ini. It is named PdfPrintSvr-log-\<n\>.txt, where the number of the log file \( \langle n \rangle \) is increased whenever the service is re-started. The log file is locked by the service as long as the service is running.

- The log file contains general messages (including a time stamp that is not shown here) such as:

  - [1] Worker thread for directory C:\PdfPrintSvr\Folder started.

- Error messages such as:

  * Error 0 while opening file C:\PdfPrintSvr\Folder\InProgress\Job-...
6 User’s Guide

6.1 Printing Single PDF Files

When the service is running, it monitors watched folders. When a PDF document is placed into a watched folder, the PDF Printer Service does the following:

1. Grab the file, give it a unique file name by adding a job number prefix and move it to the subfolder Jobs.
2. When a job is printed successfully, the PDF file will be moved to the folder Succeeded or deleted, depending on settings.
3. When a job fails to print, e.g. when the file is not a valid PDF document, the file will be copied to the folder Failed or deleted depending on settings.

These subfolders are created automatically, and used by the 3-Heights™ PDF Printer Service. They are hidden folders and should not be modified, nor should any files be copied into any of them directly.

6.2 Printing a List of PDF Files

Alternatively a list of PDF files can be merged into one print job. This is done by copying a control text file (with the file extension .txt) into a watched folder. This text file contains a list of PDF files. For example:

<table>
<thead>
<tr>
<th>Entries in File: printjob1.txt</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>C:\documents\file1.pdf</td>
<td>first document</td>
</tr>
<tr>
<td>C:\documents\file2.pdf</td>
<td>second document</td>
</tr>
</tbody>
</table>

This will print the two referenced files, and move them to the Succeeded or Failed folder accordingly to the AutoDelete property. The original file(s) will not be moved or deleted.

The use of such a list is particularly useful to maintain a predefined order of printing, since all files are merged into one print job.

The account under which the 3-Heights™ PDF Printer Service is running needs to have access to the files listed in the text file. Therefore it is suggested to avoid mapped folders.

Individual parameters can optionally be defined within the control file on the line prior to the file name. Example:

<table>
<thead>
<tr>
<th>Entries in control file</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>-pg 1 1 C:\documents\file1.pdf</td>
<td>Setting of the first document</td>
</tr>
<tr>
<td>-pg 2 3 C:\documents\file2.pdf</td>
<td>Setting of the second document</td>
</tr>
</tbody>
</table>

The following switches are not supported in the control file: \-w, \-p.

The following switches are only valid when set before the first input file: \-c, \-cl, \-cm, \-dl, \-dt, \-file, \-load, \-pri.

6.3 Using Multiple Watched Folders

Let’s take the configuration file from the chapter Configuration Sample.

```
[PdFPrintSvr]
PollingInterval=5000
```
This file creates three watched folders: C:\HP4050, C:\HP4050Duplex and C:\Minolta as shown in the image below:

- Each of these folders has five subfolders: Failed, InProgress, Jobs, Logs, and Succeeded.
- The polling interval is 5000ms (default is 1000ms). This means about every five seconds it is checked if a file has been dropped into any of the watched folders.
- A user can now copy files into any of the directories C:\HP4050, C:\HP4050Duplex or C:\Minolta. (for example via Terminal Server Session).
- The 3-Heights™ PDF Printer Service grabs the file and processes it with the appropriate options. If the user places a PDF file into the directory C:\HP4050Duplex, it first is moved to C:\HP4050Duplex\Jobs, and renamed by adding a 16 character time stamp prefix, then printed to the printer "HP LaserJet 4050 Series PS" with duplex mode, and is then deleted.
- The PDF files for each watched folder are printed with a first-in, first-out priority order. However threads among them, do not have a priority order (which is intended for a multi-threaded environment).

### 6.4 Using Watched Folders With Sub Directories

Here is an example of a configuration file that starts two threads, one with two, the other with three sub folders. In total there are seven watched directories:

```plaintext
[PdfPrintSvr]
AutoDelete=True
Threads=3
Thread1=-p "HP LaserJet 4050 Series PS" -w C:\HP4050
Thread2=-p "HP LaserJet 4050 Series PS" -w C:\HP4050Duplex -d 2
Thread3=-p "MINOLTA-QMS magicolor 2350" -w C:\Minolta
```

After the service is started, the following file structure will be created:
6.5 Color Profiles

A PDF document may contain graphical objects using various different color spaces and the printout of 3-Heights™ PDF Printer Service may yet use another color space. Therefore often colors have to be converted between different color spaces.

For calibrated color spaces (such color spaces with an associated ICC color profile) the color conversion is well defined. For the conversion of uncalibrated device color spaces (DeviceGray, DeviceRGB, DeviceCMYK) however, the 3-Heights™ PDF Printer Service requires appropriate color profiles. Therefore it is important, that the profiles are available and that they describe the colors of the device your input documents are intended for.

Note: When setting an alternative color management system such as Neugebauer, no color profiles are required.

If no color profiles are available, default profiles for both RGB and CMYK are generated on the fly by the 3-Heights™ PDF Printer Service.

6.5.1 Default Color Profiles

If no particular color profiles are set default profiles are used. For device RGB colors a color profile named “sRGB Color Space Profile.icm” and for device CMYK a profile named “USWebCoatedSWOP.icc” are searched for in the following directories:

Windows
1. %SystemRoot%\System32\spool\drivers\color\directory Icc, which must be a direct sub-directory of where the PdfPrintSvr.exe resides.

6.5.2 Get Other Color Profiles

Most systems have pre-installed color profiles available, for example on Windows at %SystemRoot%\system32\spool\drivers\color\. Color profiles can also be downloaded from the links provided in the directory bin\Icc\ or from the following websites:
- http://www.color.org/srgbprofiles.html

6.6 Fonts

PDF documents may contain both embedded and non-embedded fonts. When printing non-embedded fonts the best result can be achieved, if the font is available on the system. Therefore it is important to make sure the Font Directories contain all fonts required.
For more information on how to cope with font issues, please refer to section Font and Text Issues.

6.6.1 Font Cache

A cache of all fonts in all Font Directories is created. If fonts are added or removed from the font directories, the cache is updated automatically.

In order to achieve optimal performance, make sure that the cache directory is writable for the 3-Heights™ PDF Printer Service. Otherwise the font cache cannot be updated and the font directories have to be scanned on each program startup.

The font cache is created in the subdirectory `<CacheDirectory>/Installed Fonts` of the Cache Directory.

6.6.2 Font Configuration File fonts.ini

The font configuration file is optional. It can be used to control the mapping of fonts used in the PDF to fonts pre-installed on the system.

The file `fonts.ini` must reside at the following location:

Windows: In a directory named Fonts, which must be a direct sub-directory of where PdfPrintSvr.exe resides.

It consists of two sections: `[fonts]` and `[replace]`. Both sections are used to map fonts in the PDF to fonts in the installed font collection on the operating system. This comes into play when the font in the PDF document does not have an embedded font program, or the embedded font is not usable.

The mapping only works if the font types of the specified fonts are matching; e.g. if the font in the PDF is a symbolic font, such as “Symbol” or “ZapfDingbats”, the mapped font must be symbolic too.

The section `[fonts]` is only considered if the font-matcher does not find an appropriate font amongst the existing installed fonts. It is suggested to only use this section.

The section `[replace]` is stronger and applied before the font-matcher. This means a font will be replaced as defined, even if the correctly installed font is available on the system.

Syntax: The syntax of the mapping file is as follows

```
[fonts]
PDF_font_1=installed_font_1{,font_style}
PDF_font_2=installed_font_2{,font_style}

[replace]
PDF_font_n=installed_font_n{,font_style}
```

`PDF_font_*` is the name of the font in the PDF.

This name can be found in one of the following ways:

- Use any tool that can list fonts. Such as 3-Heights™ PDF Extract or 3-Heights™ PDF Optimizer. Ignore possible prefixes of font subsets. A subset prefix consists of 6 characters followed by the plus sign. For example “KHFOKE+MonotypeCorsiva”, in this case only use “MonotypeCorsiva” as font name in the mapping file.
- Open the document with Adobe Acrobat, use the “MarkUp Text Tool”, mark the text of which you would like to know the font name, right-click it, select “Properties...”

`installed_font_*` is the font family name of the installed font.
To retrieve this name, find the font in the Windows’ font directory and open it by double-clicking. The first line in the property window displays the font family name (this may vary depending on the operating system). The font family name does not include font styles; so an example of a font family name is “Arial”, but not “Arial Italic”.

**font_style** is an optional style, that is added comma-separated after the font family name.

The style is always one word. Examples of font styles are “Italic”, “Bold”, “BoldItalic”. Omit the font style, if it is “Regular” or “Normal”.

Remove blanks from all font names, i.e. in both the PDF_font_* and the installed_font_*.

**Example:**

```plaintext
[fonts]
 Ryumin-Light=MSMincho
 GothicBBB-Medium=MSGothic
[replace]
 ArialIta=Arial,BoldItalic
```

### 6.7 Printing Workflow

#### 6.7.1 Local

Below is a simplified flow chart of the 3-Heights™ PDF Printer Service workflow when printing locally (Printer is directly connected to workstation without printer server).

**Parsing the input PDF document**

A PDF document is passed to the 3-Heights™ PDF Printer Service. If the document exhibits minor corruptions, then these are fixed in this step. If there are major corruptions then the file is rejected.

**Rendering the pages**

The PDF Printer Service uses its own rendering engine. It runs independently from any third party software. All version of PDF are supported. There are a few rare features of PDF which are not implemented at this time.

**Create the spool file using GDI or GDI+ and the printer driver**

The PDF Printer Service has two rendering modes:

- **The fast rendering mode** which uses GDI (default)
The accurate rendering mode which uses GDI+

The fast mode is optimized for creating small spool files. It supports direct PostScript data injection and an optimization for PCL creation.

Whereas the accurate mode applies image filters and is optimized for viewing on the monitor and usually creates much larger spool files when used in combination with a printer due to its high resolution.

**Spooler and Printer Device**

Steps 1, 2 and 3 are under control of the 3-Heights™ PDF Printer Service or any other application that creates print jobs. Step 4 is done by the spooler and the printer device.

If a print job is marked successful, it doesn’t mean “The document could be printed”, but rather “The print job is created, and will be printed by a printer device when it is its turn”.

### 6.7.2 Network Environment

When printing over a network, the flow chart slightly changes:

![Flow Chart](chart.png)

The printing application in step 2 always requires a printer driver.

A printer driver can be installed locally or remotely. If a printer driver is on a remote system, it is copied to the local system and temporarily installed for step 2.
7 Interface Reference

7.1 Service Control Commands

These options are used to control the service. The create and delete functions require administrator rights. The start and stop functions require operator rights.

7.1.1 -a Pause Service

```
Pause Service -a
```

This option pauses the service.

```
PdfPrintSvr -a
```

7.1.2 -c Create Service

```
Create Service -c
```

The 3-Heights™ PDF Printer Service is created using the option -c.

```
PdfPrintSvr -c
```

**Important:** It is essential that PdfPrintSvr.exe is on a non-mapped drive.

7.1.3 -d Delete Service

```
Delete Service -d
```

The 3-Heights™ PDF Printer Service can be deleted with the option -d. It is best used after the service has already been stopped.

```
PdfPrintSvr -d
```

7.1.4 -i List the Usage

```
List the Usage -i
```

The option -i lists the current version and date of the service along with all available settings.

```
PdfPrintSvr -i
```
### 7.1.5 -o Continue Service

**Continue Service**

This option resumes the service.

`PdfPrintSvr -o`

### 7.1.6 -q Query Current Status of Service

**Query Current Status of Service**

This option returns the current status of the service.

```
PdfPrintSvr -q
The service starts automatically during system startup.
The service is stopped.
[PdfPrintSvr] QueryService: The operation completed successfully.
```

### 7.1.7 -s Start Service

**Start Service**

Once created, the 3-Heights™ PDF Printer Service can be started with the option `-s`.

`PdfPrintSvr -s`

### 7.1.8 -t Stop Service

**Stop Service**

To stop the service, use the option `-t`.

`PdfPrintSvr -t`

If "stop" is called while the service is "running", the current job (all pages) will be finished, after that the service is stopped.

If the service was "paused" before calling "stop", the current page will be finished processing. After that page, the job is aborted.

### 7.1.9 -x Run as Executable

**Run as Executable**

`PdfPrintSvr -x`
With this option, the PDF Printer Service runs as an executable instead of as a Windows Service. It provides the same functionality as long as the executable is “running”.

PdfPrintSvr -x

7.2 Configuration Options

7.2.1 Configuration File PdfPrintSvr.ini

The PdfPrintSvr.ini configuration file defines the setting for the watched folders. It is read upon starting the service.

<table>
<thead>
<tr>
<th>[PdfPrintSvr]</th>
<th>required</th>
</tr>
</thead>
<tbody>
<tr>
<td>AutoDelete=...</td>
<td>optional true or false</td>
</tr>
<tr>
<td>AutoDeleteAll=...</td>
<td>optional true or false</td>
</tr>
<tr>
<td>LogPath=...</td>
<td>optional Either a path like C:\mypath\log or the keyword EventLog</td>
</tr>
<tr>
<td>PollingInterval=...</td>
<td>optional Value in milliseconds, default 1000</td>
</tr>
<tr>
<td>JobPrefix=...</td>
<td>optional true or false</td>
</tr>
<tr>
<td>LogLevel=...</td>
<td>optional 0 or 1</td>
</tr>
<tr>
<td>Threads=n</td>
<td>required The number of threads</td>
</tr>
<tr>
<td>Thread1=-w ...</td>
<td>required Options for the first thread</td>
</tr>
<tr>
<td>Thread2=-w ...</td>
<td>Options for the second thread</td>
</tr>
<tr>
<td>Folders1=m</td>
<td>optional</td>
</tr>
<tr>
<td>Folder1.1=-p ...</td>
<td>optional</td>
</tr>
<tr>
<td>Folder1.2=-p ...</td>
<td>optional</td>
</tr>
<tr>
<td>Folder1.m=...</td>
<td>There must be exactly as many folders (Folder1.*) as defined in Folders1=m.</td>
</tr>
<tr>
<td>Threadn=...</td>
<td>There must be exactly as many threads as defined in Threads=n.</td>
</tr>
</tbody>
</table>

Example:

```
[PdfPrintSvr]
AutoDelete=true
JobPrefix=false
Threads=2
Thread1=-w "HP LaserJet 4050 Series PS" -w C:\PdfPrintSvr\4050PS
```
Autodelete of Successfully Printed Files

When a print job succeeded, the PDF document will be moved from the folder Jobs to the folder Succeeded. To automatically delete the successfully printed files, the value AutoDelete can be set to true on the PdfPrintSvr.ini file. When set to false, the files will remain in the folder Succeeded. Documents which fail to print are not deleted.

```
[PdfPrintSvr]
AutoDelete=true
```

To delete failed documents as well use the following setting:

```
[PdfPrintSvr]
AutoDeleteAll=true
```

Job Number Prefix

Every time a document is copied from the watched folder to the Jobs sub folder, it is renamed by adding a 21 character prefix containing a time-stamp of the form Job-<8 digits>-<8 digits>_. For example

Job-01C61DD4-E72E1BCE_

The job number prefix ensures that several documents with the same name can correctly be processed. Adding the prefix can be prevented with the following line in the configuration file:

```
[PdfPrintSvr]
JobPrefix=false
```

Not adding a prefix makes sense if printing to a virtual printer and the job name is directly converted to the file name. Keep in mind though that if two files with the same name are printed, the later one will overwrite the previous.

Logpath

Log-messages created by the service are by default written to the sub-directory log. To alter the directory, add a line similar as shown below to the configuration file:

```
[PdfPrintSvr]
LogPath=C:\path\log
```

Messages created by the service can be added to the system's application event log instead of written to a log file. This is achieved by adding the following line to the configuration file:

```
[PdfPrintSvr]
LogPath=EventLog
```

For a sample with folders, see chapter Create Watched Sub Folders.
The system’s application log event will then log messages similar as shown below:

- `CreateService`: The operation completed successfully.
- `StartService`: The operation completed successfully.

**Note:** The messages are only fully accessible while the service is created.

Otherwise a message as shown below is displayed:

- The description for Event ID (1) in Source (`PdfPrintSvr`) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. The following information is part of the event: `DeleteService`: The operation completed successfully.

**Polling Interval**

The polling interval defines the time in milliseconds that the polling-thread pauses between two polls. The time passing until the same watched folder is polled again (maximum pick-up time) is: The value of `PollingInterval` plus the actual time it takes to poll all watched folders. The higher the polling interval, the lower the network traffic, and the longer it takes until documents are picked up.

Suggested values for the polling intervals are 1000 to 10000 milliseconds.

```
[PdfPrintSvr]
PollingInterval=5000
```

### 7.2.2 -p Select a Printer

When not specified otherwise, the Windows' default printer is used to print the PDF documents. To select a printer, one first needs to know its exact name. The name can be determined using the switch `-l`.

**Note:** It is required that the printer driver do not pop-up a message box.

**Example:** Print to a local printer.

```
-p "HP LaserJet 4050 Series PS"
```

**Example:** Print to a remote printer.

```
-p "\\PrinterHost\MINOLTA-QMS magicolor 2350"
```

There are two types of remote printers:

1. The printer is connected to a remote host (or is a network printer and its own host), and the printer driver is installed or shared on the local machine. These are the remote printers which are listed by the option `-lb` \host.
2. The printer and the printer driver are on a remote host. These are the remote printers, which are not listed by the option `-lb \host.

By default the 3-Heights™ PDF Printer Service is running under the LocalSystem account. The LocalSystem has permission rights to print to local and shared remote printer drivers (1), but not to remote printer drivers (2).

In order to print to remote printer drivers, the account under which the service is running needs to be changed to an account which has the appropriate permission rights on the remote systems. This can be done in the Services Windows by right clicking the 3-Heights™ PDF Printer Service and choose properties and then select the user in the "Log On" menu.

For printing via HTTP see chapter Internet Printing.

7.2.3  `-w` Set the Watched Folder

<table>
<thead>
<tr>
<th>Set the Watched Folder</th>
<th><code>-w</code></th>
</tr>
</thead>
</table>

Use the option `-w` to define the path of the watched folder. This path should not contain mapped drives, since other users (such as LocalSystem) do not recognize them. This parameter must always be the first parameter of a thread.

```
-w C:\output\watchedfolder
```

*Note:* The service supports path lengths including file name of up to 258 characters. This includes the 21 characters of the job ticket. If a file name exceeds this value, its file name is truncated at the end of the file name and before the file extension. It is therefore suggested that watched folder names are kept reasonably short.

7.2.4  `-wfi` Ignore Files with Certain Extensions

<table>
<thead>
<tr>
<th>Ignore Files with Certain Extensions</th>
<th><code>-wfi &lt;exts&gt;</code></th>
</tr>
</thead>
</table>

By default, the service tries to process all files dropped into the drop-in folder, regardless of the extension. With this option, files with certain file extensions can be ignored.

*Example:* Ignore temporary files.

```
-wfi .temp.tmp
```

7.2.5  `-wfs` Process only Files with Certain Extensions

<table>
<thead>
<tr>
<th>Process only Files with Certain Extensions</th>
<th><code>-wfs &lt;exts&gt;</code></th>
</tr>
</thead>
</table>

By default, the service tries to process all files dropped into the drop directory, regardless of the extension. With this option, the processing can be restricted to a set of known file extensions.
Example: Restrict the processing to PDF and FDF files.

```
-wfs .pdf.fdf
```

### 7.2.6 Create Watched Sub Folders

The 3-Heights™ PDF Printer Service supports watched sub folders. A watched (root-) folder represents a thread. All sub folders belong to the same thread. This allows for saving memory and creating a more compact directory structure.

The root folder and all its sub folders can have individual settings. Any output (Log, Succeeded or Failed) are shared in the root folder.

If a thread is to have watched sub directories, the amount of sub directories is defined in the configuration file using a statement:

```
Folders<thread number>=<number of sub folders>
```

The individual sub folders are defined using a statement:

```
Folder<thread number>.<sub folder number>=<equal statement as for root folder>
```

The sub folders to not inherit any setting from the root folder. Therefore the printer driver name must be provided in the sub folders as well. See also Chapter Using Watched Folders With Sub Directories.

```
[PdfPrintSvr]
AutoDelete=False
Threads=1
Thread1=-p "printer driver name" -w C:\Root
Folders1=2
Folder1.1=-p "printer driver name" -w C:\Root\FitPage -f
Folder1.2=-p "printer driver name" -w C:\Root\PrintPage1 -pg 1 1
```

### 7.2.7 Delayed Delete of Files

Documents that are processed and moved into the folders Succeeded or Failed can be deleted with a delay. The delay is defined with the statements `KeepTimeForSucceeded` and `KeepTimeForFailed` in the configuration file. The units are hours. It is required to set `AutoDelete` to `false`.

Example: The following configuration deletes the successfully spooled files after 1 day and the failed documents after 2 days.

```
[PdfPrintSvr]
AutoDelete=False
KeepTimeForSucceeded=24
KeepTimeForFailed=48
```

The times are absolute, which means restarting the service has no influence on the time of deletion (except that the files are not deleted while the service is shut down).
7.2.8 Configure Log File

The log file, which is kept in the directory where the executable resides, by default logs documents that cannot be processed successfully. In order to also log successfully printed documents, adjust the setting for `LogLevel=<n>`. (0: All messages, 1: Error messages only.)

```plaintext
[PdfPrintSvr]
LogLevel=0
```

7.3 Listing Options

These options provide a list of printers and their capabilities. The values obtained through these options can be used as parameters for the corresponding printer options in the configuration file.

7.3.1 -ds Save Device Settings to a File

This switch opens the printing preferences of a printer and saves the applied settings to a device mode file (provided the user pressed "OK" and not "Cancel"). The printing preferences saved in the device mode can be used for printing with the option `-dl`. The saved device mode only works for the same printer and driver that was used to create it.

**Example:** Edit and save a device mode file for the Windows' default printer.

```plaintext
PdfPrintSvr -ds mysetting.dev
```

The printer (if not the default printer) must be specified before this option, using the command `-p`.

**Example:** Edit and save a device mode file for a specific printer.

```plaintext
PdfPrintSvr -p "HP LaserJet 4050 Series PCL" -ds mysetting.dev
```

**Note:** The saved device mode is a binary file and is not to be edited with a text editor, it should therefore also not be saved with the extension `.txt`.

7.3.2 -l List Available Printers

Use this switch without an additional parameter in order to get a list of all available local printers.

**Parameter:**

`<host>` Optional parameter to specify the host to list the printers of.

**Example:** List all local printers.

```plaintext
PdfPrintSvr -l
```
To get a list of all available printers on a remote host use the switch `-l` followed by the name of the host.

**Example:** List all printers on a remote host.

```
PdfPrintSvr -l \PrinterHost
1: "\PrinterHost\MINOLTA-QMS magicolor 2350"
2: "\PrinterHost\HP LaserJet 4050 Series PCL"
```

### 7.3.3 `-lb` List Bins for a Specific Printer

**List Bins for a Specific Printer** `-lb`

This switch lists all available input bins that are installed on a specific printer. Output bins cannot be listed. Use a device mode file to select output bins.

The name of the printer must be known. If no printer is specified, the input bins of the Windows default printer are listed.

**Example:** List paper bins of the Windows' default printer. The returned list contains all available bins with the corresponding number.

```
PdfPrintSvr -lb
  15 Form Source
  262 Automatic Selection
  261 Automatic Selection
  260 Tray 1
  259 Tray 2
  258 Tray 3
  257 Tray 4
  5 Envelope
```

In order to list the bins on another printer, specify the printer using the switch `-p`.

**Example:** List paper bins on a specific printer.

```
PdfPrintSvr -lb -p "MINOLTA-QMS magicolor 2350"
```

### 7.3.4 `-ld` List Duplex Modes

**List Duplex Modes** `-ld`

Generally it is suggested to not use any duplex modes other than the three Windows default duplex modes 1, 2 and 3.
Duplex modes can be listed using the switch `-ld`. Note that on some printers the duplex unit must be installed and enabled, or it will not be listed.

**Example:** The following command returns a list of the available duplex modes of the Windows Default printer:

```bash
PdfPrintSvr -ld
```

The list could look like this:

```
5310: Custom duplex mode
```

### 7.3.5 `-lm` List Media Types

**List Media Types** `-lm`

List all media types supported by a printer.

**Example:** List media types of a specific printer.

```bash
PdfPrintSvr -lm -p "HP LaserJet 4050 Series PS"
```

The list could look like this:

```
1 Plain Paper
266 Thin Paper
265 Thick Paper
264 Thicker Paper
263 Bond Paper
262 Envelopes
```

### 7.3.6 `-ls` List Paper Size for a Specific Printer

**List Paper Size for a Specific Printer** `-ls`

This switch lists all available paper sizes that are supported by a specific printer. The printer's name must be known. If no printer is specified, the available paper sizes of the Windows' default printer are listed.

**Example:** List all paper sizes for the Windows' default printer.

```bash
PdfPrintSvr -ls
```

```
1 Letter 8 1/2 x 11 in
5 Legal 8 1/2 x 14 in
7 Executive 7 1/4 x 10 1/2 in
9 A4 210 x 297 mm
11 A5 148 x 210 mm
13 B5 (JIS) 182 x 257 mm
127 Custom paper
128 Custom paper
```
In order to list the available paper sizes for a specific printer, use the switch `-p` to select a printer.

**Example:** List paper sizes for a specific printer.

```
PdPrintSvr -ls -p "HP LaserJet 4050 Series PS"
```

## 7.4 Printer Options

All configuration options are set in the configuration file `PdfPrintSvr.ini`. Some of the parameters first need to be retrieved using the listing options (see previous chapter).

If an option is set multiple times, the last instance set is valid.

### 7.4.1 `-b` Select the Bin

To select an input bin use the switch `-b` followed by the corresponding number. The default bin numbers are listed in the Appendix. If the `-b` option is not used, then the printer preferences determine the used bin. The option `-lb` lists custom bins, however these custom numbers may be different for different printer drivers for the same printer. Which means the number of the bin may not correspond to the physical bin number of the printer.

**Note:** It is suggested to use the default bins. Use the custom bins only if the defaults do not work.

When not printing on the Windows' default printer, the printer name must also be specified.

Some printers or printer drivers ignore the option `-b`. In such cases it is often possible to choose the bin based on the media type therein with `-mt`.

**Example:** Select paper bin 1 for a given printer. Available paper bins with the corresponding number are listed when using the switch `-lb`.

```
-b 1 -p "MINOLTA-QMS magicolor 2350"
```

### 7.4.2 `-band` Using Banding for Bitmaps

The 3-Heights™ PDF Printer Service per default uses banding for images with a size larger than 1024 KB. This ensures that the image processing in the printer device does not run out of memory. If the printer still runs out of memory, the maximum size of the bitmaps can be decreased.
Example: Set the banding size to 8 KB.

- band 8 -p "My Good Old Printer 1988"

### 7.4.3 -c Number of Copies

<table>
<thead>
<tr>
<th>Number of Copies</th>
<th>-c &lt;copies&gt;</th>
</tr>
</thead>
</table>

To print more than one copy of a document use the switch -c followed by the number of copies you want to print. By default the number of copies is set to 1.

Example: Print three copies of the same document.

- c 3

See also options -cl ("collate mode") and -cm ("copy mode").

### 7.4.4 -cl Collate Mode

<table>
<thead>
<tr>
<th>Collate Mode</th>
<th>-cl &lt;collate&gt;</th>
</tr>
</thead>
</table>

This switch sets the collate mode. By default the collate mode gets inherited from the printer preferences. It only has an impact if two or more copies of the document are printed using the copy switch (-c). There are two collate modes:

- cl 0 Repeat Page Mode (Default): (1,1,..,2,2,..,3,3,..) In this mode, every page is repeated as many times as copies are selected, then the next page, etc. In this mode the print is "sorted" by page.

- cl 1 Repeat Document Mode: (1,2,3,..,1,2,3,..) In this mode, all pages of the first copy are printed, then all pages of the second copy, etc. In this mode the print is "sorted" by document.

Example: Print two copies of the same document. All pages of the first copy are printed, then all pages of the second copy are printed.

- cl 1 -c 2

### 7.4.5 -cm Copy Mode

<table>
<thead>
<tr>
<th>Copy Mode</th>
<th>-cm &lt;mode&gt;</th>
</tr>
</thead>
</table>

Enable (-cm 1) or disable (-cm 0) copy mode (disabled by default). This only has an impact if two or more copies of the document are printed using the copy switch (-c). There are two copy modes:

- cm 0 Disable copy mode:
The 3-Heights™ PDF Printer Service delegates the handling of multiple copies to the printer driver. Every page is only printed once by the 3-Heights™ PDF Printer Service. As a result, the size of the spool file remains the small even if the number of copies is increased. Disabling the copy mode requires that the printer driver can handle printing multiple copies.

- **cm 1** Enable copy mode:

  The 3-Heights™ PDF Printer Service prints every page of every copy of the document. This mode works for all printer drivers. For multiple copies of a document, the spool file becomes larger.

### 7.4.6 -d Duplex Mode

<table>
<thead>
<tr>
<th>Duplex Mode</th>
<th>-d {duplex}</th>
</tr>
</thead>
</table>

The printer must have the duplex mode installed and enabled in order to use it. With the switch -d, the duplex mode can be specified, otherwise the default gets inherited from the printer preferences. It is suggested to use the default duplex modes 1, 2 or 3:

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 (default)</td>
<td>Simplex</td>
</tr>
<tr>
<td>2</td>
<td>Vertical Duplex</td>
</tr>
<tr>
<td>3</td>
<td>Horizontal Duplex</td>
</tr>
<tr>
<td>Any other value</td>
<td>Custom mode</td>
</tr>
</tbody>
</table>

**Example:** Enable vertical duplex.

- **d 2**

If the default modes do not work, then try a custom duplex mode. The list of all custom duplex modes can be received using the command

- **p "-- your printer here --" -ld**

### 7.4.7 -dl Load Device Settings

<table>
<thead>
<tr>
<th>Load Device Settings</th>
<th>-dl {file}</th>
</tr>
</thead>
</table>

This switch loads printing preferences from a device mode file, which was previously created and saved using the switch -ds. This is useful to either set non-standard printing preferences, which cannot be set otherwise, or to set standard printing preferences that are ignored by a printer driver (see Printer Settings or Device Mode Ignored).

Other options set on the same command line override the setting in the device mode file. For example, if a device mode file that deactivates duplex is loaded, but at the same time the option -d activates duplex, the option -d has priority.
Example: Use a device mode file.

1. First a new device mode file has to be saved. The following command displays the printing preferences dialog of the printer and saves the device mode to the file mysetting.dev.

   ```
   PdfPrintSvr -p "HP LaserJet 4050 Series PCL" -ds mysetting.dev
   ```

2. The saved printing preferences can then be used for printing:

   ```
   -p "HP LaserJet 4050 Series PCL" -dl mysetting.dev
   ```

### 7.4.8 -dt Set Datatype for Spool files

**Set Datatype for Spool files**

This option allows to set a preference for the datatype that is used for spool files. The default value is `raw`.

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>raw</td>
<td>Use the raw format for the respective printer (e.g. PCL, PS)</td>
</tr>
<tr>
<td>emf</td>
<td>Generate a EMF file which is optimised for network environments.</td>
</tr>
<tr>
<td>null</td>
<td>Delegate the decision to the printer driver</td>
</tr>
</tbody>
</table>

RAW is with respect to the printer language. If RAW is used for a PCL printer, a PCL file is generated, if RAW is used for a PS printer, a PS file is generated. The physical printer device always needs a RAW file.

This option creates an EMF file which is useful in a network environment. Instead of locally creating a (large) RAW file and send it over the network, the file is sent as EMF and converted to a RAW file by the printer driver at the remote location.

There are known issues with some printer drivers when explicitly setting the data type. For these drivers use the value `null`.

### 7.4.9 -jw Wait until the job is completed

**Wait until the job is completed**

The option instructs the tool to wait until the spooler reports that the job is done. This ensures that temporarily installed fonts are not removed until the print job has been completed. In conjunction with virtual printer drivers or when printing to a network printer (especially to Windows 2012 print servers) this switch is recommended.

If the input file contains embedded fonts, their use is not disabled, and the printing is done locally then the wait function is enabled by default. The option enables the wait function unconditionally.

### 7.4.10 -load Preload Library

**Preload Library**

-load \{library\}
If a printer driver calls a system library for each page several times during the print process it has a significant effect on the print processing time. With the switch `-load` this library can be preloaded on order to optimize the runtime. Please note this behavior is caused only by some printer drivers. Well-designed printer drivers do not require this option.

Which system DLLs are loaded several times by the printer driver can be figured out by running the print command within a current version of the Microsoft tool "Dependency Walker".

Usage of Microsoft Dependency Walker for this purpose:

- Open the Microsoft Dependency Walker (e.g. Version 4.1.3790)
- Menu "File", then "Open", then select `PdfPrintSvr.exe`
- Menu "Profile", then "Start Profiling"
  - Set the printing parameters in the field "Program Arguments".
  - In the field “Starting directory” the installation directory of the 3-Heights™ PDF Printer Service has to be inserted.
  - Check "Hook the process to gather more detailed dependency information."
  - Check “Log LoadLibrary function calls.”
  - Uncheck all others.
  - Press the “OK” button.
- Print a file.
- Search the log for DLLs which are loaded multiple times.

### 7.4.11 -mt  Select the Media Type

**Select the Media Type**  `-mt <type>`

To select a media type use the switch `-mt` followed by the corresponding number. The option `-lm` lists all media types supported by a particular printer.

### 7.4.12 -o  Paper Orientation

**Paper Orientation**  `-o <orientation>`

This option sets the paper orientation. The default value is `-1`. The allowed values are:

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-2</td>
<td>Automatic Mode. The page is placed to best fit the paper.</td>
</tr>
<tr>
<td>-1</td>
<td>Printer Default. The value set in the printer properties is applied.</td>
</tr>
<tr>
<td>1</td>
<td>Portrait</td>
</tr>
<tr>
<td>2</td>
<td>Landscape</td>
</tr>
</tbody>
</table>

**Example:**  Force the orientation of all pages to portrait.

```-o 1 portrait.pdf```
7.4.13  -p  Select a Printer

When not specified otherwise, the Windows' default printer is used to print the PDF documents. To select a printer, one first needs to know its exact name. The name can be determined using the switch `-l`.

**Example:** Print to a local printer.

```
-p "HP LaserJet 4050 Series PS"
```

**Example:** Print to a remote printer.

```
-p "\\PrinterHost\MINOLTA-QMS magicolor 2350"
```

There are two types of remote printers:

1. The printer is connected to a remote host (or is a network printer and its own host), and the printer driver is installed or shared on the local machine. These are the remote printers which are listed by the option `-lb \host`.
2. The printer and the printer driver are on a remote host. These are the remote printers, which are not listed by the option `-lb \host`.

By default the 3-Heights™ PDF Printer Service is running under the LocalSystem account. The LocalSystem has permission rights to print to local and shared remote printer drivers (1), but not to remote printer drivers (2).

In order to print to remote printer drivers, the account under which the service is running needs to be changed to an account which has the appropriate permission rights on the remote systems. This can be done in the Services Windows by right clicking the 3-Heights™ PDF Printer Service and choose properties and then select the user in the "Log On" menu.

For printing via HTTP see chapter Internet Printing.

7.4.14  -pri  Set the Priority of the Print Job

This switch allows for adjusting the priority of the print job. The parameter passed as argument to the switch must be a value from 1 (lowest) to 99 (highest). The default is inherited from the printer preferences, which is normally set to 1.

**Example:** Grant the print job priority 2.

```
-pri 2
```

The exact behavior of jobs with different priorities depends on the settings in the printer properties tab “Advanced”:

- Radio button “Spool print documents so program finishes printing faster”:
  This must be checked (circled in red in the screenshot). Otherwise, i.e. if printing directly to the printer, the priority has no impact.
- Radio button “Start printing after last page is spooled”:
This means among all jobs which are completely spooled, the job with the highest priority is printed next.

Radio button “Start printing immediately”:
This means among all jobs, which have at least one page spooled, the job with the highest priority is printed next.

7.4.15  -s  Select Paper Size

Select Paper Size  -s <paper size>

To select a paper size, the name of the printer and the number that represents the paper size must be known. To define the name of the printer use the switch -p, to determine the number representing a paper size use the switch -ls (see also chapter Paper Sizes). If no printer is specified, the Windows’ default printer is selected.

Example: To select the paper size, use the option -s followed by the paper size number.

```
-s 9 -p "HP LaserJet 4050 Series PS"
```

When no paper size or -s -1 is specified, the default paper size of the printer is selected.

When the paper size -s -2 is specified, the 3-Heights™ PDF Printer Service calculates the paper sizes of the pages. It transmits the paper size to the printer, which then selects the paper from the appropriate bin automatically. When setting -s -2 the switch -b is ignored. Use option -sl in order to limit the allowed set of paper sizes used.

Example: Use the automatic paper size selection.

```
-s -2 -p "HP LaserJet 4050 Series PS"
```

7.4.16  -sl  Set the list of approved paper sizes

Set the list of approved paper sizes  -sl <list>

Set the list of paper sizes used for automatic selection of paper sizes (e.g. when option -s -2 is used).
The value is a comma-separated list of paper numbers. Valid paper number values are those listed at the beginning of the strings returned by `-ls` (also see chapter Paper Sizes).

**Example:** Set the approved paper sizes to A3, A4 and A5.

```-s -2 -sl "8, 9, 11"```

### 7.4.17 `-sm` Largest Available Paper Size

| Largest Available Paper Size | `-sm` `<paper size>` |

Set the maximum paper size that is supported by the automatic paper size feature (`-o -2`). Any paper size that exceeds the paper width or height is excluded. The paper sizes are represented by an inter value as returned by the option `-ls`; see also Appendix Paper Sizes.

**Example:**

If `<paper size>` is set to 66 (A2), then larger paper sizes, such as A1, are ignored by the automatic paper selection.

### 7.4.18 `-st` Check Status

| Check Status | `-st` |

Check the printer status before printing. Should the printer be in a state which prevents printing, a message describing the error will be printed to standard output and the PDF Printer Service will exit with return code 5.

### 7.4.19 `-sxy` Scale the Page by a Factor

| Scale the Page by a Factor | `-sxy` `<scale>` |

After the page has been scaled to fit the paper size an additional scaling can be specified using this option. The scale factor is given in percent. A number less than 100 percent shrinks the page. A number greater than 100 percent expands the page. This switch can optionally be combined with the `-f` switch.

**Example:** Reduce the page size to 90%.

```-s 9 -f -sxy 90 -p "HP LaserJet 4050 Series PS"```

### 7.4.20 `-z` Wait for print job completion to check final status

| Wait for print job completion to check final status | `-z` |

Wait until spooler reports that the job has been completed. This allows the 3-Heights™ PDF Printer Service to get the final status of the print job.
7.5 Rendering Options

7.5.1 -cms Set the Color Management Engine

The transformation of colors from one color space to another is performed using a color management engine.

Supported engines are:

none  The algorithms specified in the PDF reference are used. This results in the maximum possible contrast.

neugebauer  The Neugebauer algorithm efficiently converts CMYK to RGB. It does not need any color profiles.

The results, however, look similar to conversion using color profiles.

1cms  (default): Use ICC color profiles. Default profiles are used for all unmanaged device color spaces as described in section Color Profiles.

<FileName>  When providing a file name, a configurable version of the Neugebauer algorithm is applied. The coefficients can be defined in the text file. The default Neugebauer coefficients are listed below (Red, Green, Blue; Color):

1.000000, 1.000000, 1.000000; White
0.000000, 0.682353, 0.937255; C
0.925490, 0.000000, 0.549020; M
1.000000, 0.949020, 0.000000; Y
0.137255, 0.121569, 0.125490; K
0.180392, 0.188235, 0.572549; CM
0.000000, 0.650980, 0.313725; CY
0.000000, 0.054902, 0.137255; CK
0.929412, 0.109804, 0.141176; MY
0.137255, 0.000000, 0.000000; MK
0.105882, 0.098039, 0.000000; YK
0.211765, 0.211765, 0.223529; CMY
0.000000, 0.000000, 0.003922; CMK
0.000000, 0.070588, 0.000000; CYK
0.133333, 0.000000, 0.000000; MYK
0.000000, 0.000000, 0.000000; CMYK

The Neugebauer algorithm mixes the colors based on the amount of color and the corresponding weighted coefficient. Altering the values for a pure color specifically changes the result for this pure color.

The color transition remains smooth.

Example:  The following command selects the neugebauer color management engine.

```
-cms neugebauer
```

7.5.2 -cn Center Page

Center Page  -cn
Center the page horizontally and vertically. Without this option, the page is placed in the upper left corner of the paper.

7.5.3 `-co` Color Mode

```
Color Mode  -co <color>
```

Set the color mode. The supported values are monochrome (1) and color (2). By default, the Color Mode is set according to the printing preferences.

Example:  Print color.

```
-co 2
```

7.5.4 `-f` Scale Page to Fit Page Size

```
Scale Page to Fit Page Size  -f
```

Scale pages of the PDF to fit the paper size. The page is resized so that both page-width and page-height fit on the printable part of the paper supported by the printer. The scaling is always proportional which means the ratio width to height remains unchanged.

If this option is not set, the size of the page remains unchanged. If part of the content is outside the printable area (i.e. close to the border of the page) it will not be printed.

To print Letter 8.5 x 11 inch on an A4 paper or the other way around the option `-f` fits perfectly. When used to print an A4 PDF on a 8.5 x 14 inch paper the printed document will fit the width, but not the length, since otherwise it would be stretched.

7.5.5 `-f2` Insert Filler Page

```
Insert Filler Page  -f2
```

This switch instructs the printer to conditionally insert a filler page before the next document is printed in order to start the next document on an even page number.

There is an equivalent option `-f4` available, which inserts filler pages, so the next document starts on page number that is a multiple of four. This can be used when printing two pages on one paper.

7.5.6 `-file` Print to a File

```
Print to a File  -file <file name>
```

A print job can be printed to a file in two different ways.

The option `-file <file name>` can be applied in the PdfPrintSvr.ini configuration file to print a file instead of the sending the print job to a physical printer. This option overrules the port configured in the printer driver. (Note that all print jobs will go to the same file name and therefore overwrite each other.)
The port of the printer driver points to an absolute file name. (Note that setting the port to FILE causes a pop-up dialog asking for the file destination, this pop-up message will likely not be visible as the service is usually running on a different machine and/or under a different user, such as LocalSystem.)

7.5.7 -fo Enable Options by File Name Convention

If this switch is set for a watched folder, the service parses the file name for options. This means options such as -f or -pg 1 1 can be contained in the file name directly rather than in the configuration for a watched folder. Spaces are to be replaced by the underscore character. Options set by file name convention are combined with other options. The precedence from lowest to highest is: watched folder options, job control file options, file name convention options.

The following switches are not supported by the file name convention: -w, -p, -dl -file, -load.

Example: Have a look at the configuration file below: Thread 1 prints only the first page (-pg 1 1) and scales the page to fit the paper (-f). Thread 2 prints all pages and scales the pages to fit the paper, additionally it parses the file names for additional options (-fo).

```
[PdfPrintSvr]
AutoDelete=True
Threads=2
Thread1=p "HP LaserJet 4050 PS" -w C:\HP4050 -pg 1 1 -f
Thread2=p "HP LaserJet 4050 PS" -w C:\HP4050-FileNameConvention -f -fo
```

If -pg_2_2_file1.pdf is the file name of a PDF document with two pages and it is dropped into the watched folder e:\HP4050, it is scaled when printing and only page 1 is printed. If the same file is dropped into the second watched folder, the file name convention -pg 2 2 takes precedence over the watched folder options and only page 2 is printed, fit page to paper size is applied.

7.5.8 -j Use JPEG Compression

If the printer supports JPEG compression, this switch can be used to send the images inside a PDF with JPEG compression, thus allowing for a smaller spool file and thereby faster printing. It also means that images lose some information (which normally is not visible though). If the printer does not support JPEG compression, PdfPrintSvr recognizes this and the option is ignored.

7.5.9 -m Rendering Mode

There are two rendering modes: 0 (default) is the fast mode, and 1 is the accurate mode.

The fast mode is the recommended mode for printing to any physical printer device such as a laser printer, or an ink jet printer. It uses the Windows GDI for rendering. This mode is generally faster and creates smaller spool files than the accurate mode.
The accurate mode is intended for virtual printers such as a TIFF printer. It uses the Windows GDI+ for rendering. This mode allows for image filtering, sub-pixel rendering and anti-aliasing. It should not be applied for physical devices, such as a laser printer, due to the fact that those devices do not support the above features. Using the accurate mode creates generally larger spool files than the fast mode.

**Example:** Enable the accurate mode when using a TIFF printer.

```
-m 1
```

**User’s Tip:** The rendering mode is not to be mixed up with the printing quality `-q`. The fast mode is optimized for printing to physical devices and creating a high quality spool file with a small file size.

### 7.5.10 -o1 Convert to Type1

```
Convert to Type1 -o1
```

Convert embedded fonts to Type1 fonts (PostScript fonts).

### 7.5.11 -o9 Force Windows 9x Compatibility

```
Force Windows 9x Compatibility -o9
```

Enforce the use of Windows 9x compatible printer driver interface commands. This can help with compatibility issues with older printer drivers. This option may result in slightly larger spool files. It is safe to be used as a permanent setting.

### 7.5.12 -oa Print Form Fields (Annotations) Only

```
Print Form Fields (Annotations) Only -oa
```

With this switch only form fields and annotations are printed without the underlying page content.

### 7.5.13 -oaa Automatically switch to accurate mode if necessary

```
Automatically switch to accurate mode if necessary -oaa
```

Detect content that cannot be rendered using fast rendering mode (GDI, see `-m`) and switch to accurate (GDI+) automatically, e.g. to render transparent tiling patterns.

### 7.5.14 -ob Apply Pre-Rendering

```
Apply Pre-Rendering -ob
```
This option pre-renders the page and sends bitmaps to the printer device. This switch can be used as a work-around when a printer device fails to render the content correctly. If fonts are not converted correctly, the switches -ot and -o1 should be preferred, since they provide a better result and smaller spool file.

7.5.15  -oc  Disable Black Point Compensation

Disable Black Point Compensation  -oc

Disable the black point compensation (BPC) feature when converting colors e.g. from CMYK to RGB.

7.5.16  -od  Disable Back-Buffer

Disable Back-Buffer  -od

The 3-Heights™ PDF Printer Service uses a back buffer to simulate a series of types of transparencies. This back-buffer requires a lot of resources. Disabling that back-buffer using the switch -od can improve the printing speed.

7.5.17  -oe  Do Not Use Embedded Fonts

Do Not Use Embedded Fonts  -oe

With this switch, all embedded fonts are ignored. Fonts from the operating system fonts-folder %Systemroot%\fonts, which is usually C:\Windows\fonts, are used as replacement fonts.

7.5.18  -ofp  Use Pre-Installed Fonts

Use Pre-Installed Fonts  -ofp

When using this switch embedded fonts are replaced by fonts installed in the operating system. Only non-symbolic fonts that have an equal name are replaced. The default behavior is that all embedded fonts are used.

7.5.19  -oi  Always Use Fast Mode for Images

Always Use Fast Mode for Images  -oi

Use fast mode rendering for images even in accurate mode. Using the accurate rendering mode (-m 1) in combination with -oi prints all non-image content in accurate mode and all images in fast mode. If in fast mode (-m 0) then the switch provides a workaround for legacy printer drivers which cannot process banded images.

7.5.20  -oj  Disable Image Filtering

Disable Image Filtering  -oj

If images need to be down-sampled, rotated or skewed in order to match the device resolution then the transformation is accomplished using a filter by default. This option disables filtering in these situations.
7.5.21 -on Disable form fields and annotations

Disable form fields and annotations -on

Do not print form fields and annotations.

7.5.22 -oo Convert Fonts to Outlines

Convert Fonts to Outlines -oo

Convert fonts to outlines before rendering. This means the spool file does not contain fonts anymore, but graphic paths instead. This option can resolve font related issues that can be caused by inappropriate device fonts or the use of EMF.

7.5.23 -op Disable Patterns

Disable Patterns -op

This option disables patterns.
This is an option for very specific documents and should generally not be used.

7.5.24 -ops Disable Direct PostScript Injection

Disable Direct PostScript Injection -ops

This is option disables direct PostScript injection. Instead all PostScript code is generated by the printer driver. This can help with compatibility issues with older printer drivers.

7.5.25 -ops2 Use PostScript Language Level 2

Use PostScript Language Level 2 -ops2

Use PostScript language level 2 for printers that do not provide information on their supported language level. Without this option, language level 3 is used.

7.5.26 -os Convert Strokes to Filled Paths

Convert Strokes to Filled Paths -os

Convert strokes to filled paths.
This is an option for very specific documents and should generally not be used.

7.5.27 -ot Convert to TrueType

Convert to TrueType -ot
Convert embedded fonts to TrueType fonts. This option is recommended for PCL printers, it is not recommended for PostScript printers.

**7.5.28 -ot0 Convert embedded Type1 / OpenType**

| Convert embedded Type1 / OpenType | -ot0 |

Inhibit the conversion of embedded Type1 fonts to TrueType fonts. This is mainly used for diagnostic purposes.

**7.5.29 -ou Use Unicodes Instead of Glyph-IDs**

| Use Unicodes Instead of Glyph-IDs | -ou |

Enforce the use of Unicodes instead of glyph-IDs for embedded fonts. This is to create spool files with text that is optimized for post-processing.

**7.5.30 -pg Page Range**

| Page Range | -pg <first> <last> |

This switch allows to select a specific print-range in the document. Use negative numbers to address pages from the end of the document instead of the front. I.e. The value -1 represents the last page and -2 the second to last page.

**Example:** Print pages 2 through 5.

```
-pg 2 5
```

**Example:** Print from 10th to last page.

```
-pg 10 -1
```

**7.5.31 -q Set the Quality**

| Set the Quality | -q <quality> |

Set the quality of the print. The supported values correspond to the Windows values and are:

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 (default)</td>
<td>Printer Default. The value set in the printer properties is applied.</td>
</tr>
<tr>
<td>-1</td>
<td>Draft</td>
</tr>
</tbody>
</table>


<table>
<thead>
<tr>
<th>-2</th>
<th>Low Quality</th>
</tr>
</thead>
<tbody>
<tr>
<td>-3</td>
<td>Medium Quality</td>
</tr>
<tr>
<td>-4</td>
<td>High Quality</td>
</tr>
</tbody>
</table>

**Example:** Set the quality to high.

`-q -4`

### 7.5.32 -r Set the Rotation

[Deprecated] Set the Rotation  

`-r`

Deprecated. Pages are sent using the viewer rotation by default.

With this option the pages are printed in the same orientation as when viewed. Without this option, the pages are sent to the printer with their original rotation.

### 7.5.33 -ra Additional Page Rotation

**Additional Page Rotation**  

`-ra <angle>`

Set the page's clockwise rotation that is added after the page has been rotated according to the **-rm**. The `<angle>` is in degrees and must be a multiple of 90.

### 7.5.34 -rm Rotate Pages to a Given Orientation

**Rotate Pages to a Given Orientation**  

`-rm <mode>`

With this switch the page rotation can be set to "Portrait" or "Landscape". In contrast to the switch `-o`, the page is rotated before being sent to the printer whereas the switch `-o` specifies the orientation of the physical paper.

Supported `<mode>`s are `p` for portrait, and `1` for landscape.

**Example:** Rotate all pages to portrait.

`-rm p`

### 7.5.35 -tt TrueType Font Handling

**TrueType Font Handling**  

`-tt <opt>`

Default: 2

Configure whether the printer driver shall load pre-installed fonts when printing PDF files that use TrueType fonts. The allowed values are:
<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1     | Print bitmaps.  
The glyphs of the text are rendered as bitmaps. This option is useful for reducing the spool file size if the PDF document uses a lot of different fonts and has few pages. |
| 2     | Download soft fonts.  
Fonts are copied from the font directory of the operating system to the printer. If the PDF document uses a lot of different fonts, a large amount of disk space, printer memory and a long download time for loading the font to the printer is required. This option is useful if the PDF document has much text but uses only a few fonts. |
| 3     | Use device fonts.  
The built-in fonts of the printer are used for the rendering process. A significant reduction of the spool file can be achieved with this option. |

**Example:** Use device fonts.

- `tt 3`

### 7.5.36 -wh Set Page Width and Height

Set Page Width and Height  
- `wh <width> <height>`

This option asks the printer driver to select a paper size that is at least as large as the defined dimensions and limit its printable area. If no paper size is available, this option limits the printable area of the currently set default paper size.

**Example:** If setting `<width> <height>` to `400 400` and the printer offers the paper sizes A4, A3, A2 and A1 available, it should select the paper size A2 (420 by 594 millimeters) and only a 400 by 400 millimeters section is printable. However, sometimes printers do not select the correct paper size, and instead just keep the currently set default paper size.

- `wh 400 400`

### 7.5.37 -xy Set the Page Offset

Set the Page Offset  
- `xy <x> <y>`

Specify a page offset in the horizontal and vertical axis. The units are 1/100 millimeters.

**Example:** Move the content 2 mm to the left and 1 mm up.

- `xy 200 100`
7.6 File Options

7.6.1 Positional Arguments

In general, all options specified in the configuration file apply to all documents printed. In order to specify options that apply only to a limited page range, the file and its options can be grouped in a single argument. For option arguments that are usually in quotes, double quotes must be used.

Example: Print all pages duplex.
Without the use of positional arguments, the option `-d 2` applies to all pages.

```
Thread1=-p "HP LaserJet 4050 Series PS" -w C:\PdfPrintSvr -d 2 -pg 1 -1
```

Example: Print the first page simplex and all others vertical duplex.

```
Thread1=-p "HP LaserJet 4050 Series PS" -w C:\PdfPrintSvr ^
"-pg 1 1 -d 1 " ^
"-pg 2 1 -d 2"
```

Example: Print a watermark on the first page but not on all other pages
As the watermark text "This text has spaces" contains spaces it must be surrounded by double quotes. Note, that the watermark text must be cleared manually for the second page range by setting option `-wd`.

```
Thread1=-p "HP LaserJet 4050 Series PS" -w C:\PdfPrintSvr ^
"-pg 1 1 -wo 200 200 -wt "This text has spaces" " ^
"-pg 2 1 -wd"
```

Important: Options that are set for a pagerange are also set for all following pageranges, if not explicitly overwritten by new options. This is why it is necessary to delete watermarks for following pages in the latest watermark example.

7.6.2 `-pw` Read an Encrypted PDF File

A PDF document that has a user password (the password to open the document) can only be printed when either the user or the owner password is provided. The password can be provided using the option `-pw` followed by the password.

Example: The input PDF document is encrypted with a user password. Either the user or the owner password of the input PDF is “mypassword”. The command to process such an encrypted file is:

```
-pw mypassword
```
When a PDF is encrypted with a user password and the password is not provided or is incorrect, the 3-Heights™ PDF Printer Service cannot read and process the file. Instead it will generate the following error message:

Password wasn’t correct.

### 7.7 Watermark Options

The 3-Heights™ PDF Printer Service has the option to place a watermark on the pages. The watermark will be printed as a vector graphic and will therefore not be editable if the output is sent to a file. Only one watermark text can be printed and it is the same for all pages. To print different watermark texts, the print job needs to be divided into jobs with different logos. The watermark is added on top of the page content.

The watermark content (text or image) must always be specified last, i.e. after all the settings for position, color, size, etc. are made.

**Example:** Correct sequence: Set font to bold (-wb) and set position (-wo) to 50 points from left and 500 points from the top, then write text.

```
-wb 1 -wo 50 500 -wt "Bold"
```

**Example:** Incorrect sequence: The settings for bold (-wb) and position (-wo) have no impact.

```
-wt "Bold" -wb 1 -wo 50 500
```

#### 7.7.1 -omr OMR marker string

The string specifies OMR markers which are printed on each succeeding page until the marker is changed or deleted. The syntax of the marker is as follows: Example: "0, 20, 10, 4, 15, 0, 01110011"

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>horizontal position of the first marker</td>
</tr>
<tr>
<td>20</td>
<td>vertical position of the first marker</td>
</tr>
<tr>
<td>10</td>
<td>horizontal extension of the marker</td>
</tr>
<tr>
<td>4</td>
<td>vertical extension of the marker</td>
</tr>
<tr>
<td>0</td>
<td>markers are drawn from either top of page to bottom (1) or from bottom to top (0)</td>
</tr>
<tr>
<td>01110011</td>
<td>Array of Boolean numbers indicating whether the marker shall be present or not</td>
</tr>
</tbody>
</table>

#### 7.7.2 -wa Set Text Alignment

<table>
<thead>
<tr>
<th>Set Text Alignment</th>
<th>-wa ( n )</th>
</tr>
</thead>
</table>
Align text left or right of the given position. Use the parameter 1 to align text right, 0 to align text left.

### 7.7.3 -wb Set Bold Style

Set Bold Style -wb \(<n>\)

Write watermark in bold text. Use the parameter 1 to turn bold on, 0 to turn bold off.

**Example:** Enable bold, set position to 50/500 and write the watermark text “Bold”. Then disable bold, set position to 50/550 and write “Not Bold”.

```
-wb 1 -wo 50 500 -wt "Bold" -wb 0 -wo 50 550 -wt "Not Bold"
```

### 7.7.4 -wc Set the Color of the Watermark

Set the Color of the Watermark -wc \(<r>\) \(<g>\) \(<b>\)

Set the color of the watermark in the RGB color space. The switch -wc takes three parameters, one for each color: red, green, blue. The values range from 0 to 255. Here are some sample colors:

- Red = 255,0,0
- Cyan = 0,255,255
- Black = 0,0,0
- Green = 0,255,0
- Magenta = 255,0,255
- White = 255,255,255
- Grey = 128,128,128
- Blue = 0,0,255
- Yellow = 255,255,0

**Example:** Set the watermark text to red, set the position to 50/50 and write the watermark text “Red Text”.

```
-wc 255 0 0 -wo 50 50 -wt "Red Text"
```

### 7.7.5 -wf Set the Font and Font Size

Set the Font and Font Size -wf \(<font>\) \(<size>\)

Set the font and its size. The default font is Helvetica, the default size is 10. Font size is measured in points. Font size 10 is the same font size that is used in this document.
**Example:** Use the font "Times" with a size of 242 points to write the watermark text “Text” at position 50/500.

```
-wf Times 242 -wo 50 500 -wt Text
```

### 7.7.6 -wg Set Watermark Layer

<table>
<thead>
<tr>
<th><strong>Set Watermark Layer</strong></th>
<th>-wg &lt;n&gt;</th>
</tr>
</thead>
</table>

Set watermark into foreground or background layer. Use the parameter 1 to move to background, 0 to move to foreground.

### 7.7.7 -wi Set Italic Style

<table>
<thead>
<tr>
<th><strong>Set Italic Style</strong></th>
<th>-wi &lt;n&gt;</th>
</tr>
</thead>
</table>

Write watermark in italic text. Use the argument 1 to turn italic on, 0 to turn italic off.

**Example:** Enable italic, set the position to 50/500 and write the watermark text “Italic”. Then disable italic, set the position to 50/550 and write the text “Not Italic”.

```
-wi 1 -wo 50 500 -wt "Italic" -wi 0 -wo 50 550 -wt "Not Italic"
```

### 7.7.8 -wo Set the Position of the Watermark

<table>
<thead>
<tr>
<th><strong>Set the Position of the Watermark</strong></th>
<th>-wo &lt;x&gt; &lt;y&gt;</th>
</tr>
</thead>
</table>

Set the position of the watermark text or image. The default for `<x> <y>` is 0 0. As a consequence, this option must always be set or the watermark will not be in the visible area.

**Example:** Set the watermark position 100 points from the left border and 200 points from the top (an A4 page is 595x842 points).

```
-wo 100 200 -wt mywatermark
```

Note that there is always a clipping border of about 14 points, which will clip text that is too close to the border. The option `-wo` has to be specified before the option `-wt` which sets the actual watermark text.

### 7.7.9 -wp Add an Image

<table>
<thead>
<tr>
<th><strong>Add an Image</strong></th>
<th>-wp &lt;file name&gt;</th>
</tr>
</thead>
</table>

Place an image or PDF as watermark. The position specified with the switch `-wo` corresponds to the lower left corner of the image. The path to the file is specified as parameter of the switch `-wp`. 
Example: Place the image at position 100/100.

-wo 100 100 -wp c:\image\mypicture.gif

### 7.7.10 \(-\text{wr}\) Set the Rotation Angle

**Set the Rotation Angle** \(-\text{wr} \ <\text{angle}\) 

Use the switch \(-\text{wr}\) to rotate the watermark counter-clockwise. The center of the rotation is at the position set by the switch \(-\text{wo}\). The units of the rotation parameters are degrees.

Example: Place the image at position 100/100 and rotate it by 55 degrees clockwise.

-wo 100 100 -wr -55 -wp c:\image\mypicture.gif

### 7.7.11 \(-\text{ws}\) Write Outlines

**Write Outlines** \(-\text{ws} \ <\text{n}\) 

Write text as outlines, i.e. stroke the text instead of filling it. For \(<\text{n}\) use 1 to turn outlines on and 0 to turn outlines off.

Example: Write an outlined text with a large font size.

-wf Times 242 -ws 1 -wo 50 500 -wt Text

### 7.7.12 \(-\text{wt}\) Set the Text of the Watermark

**Set the Text of the Watermark** \(-\text{wt} \ <\text{text}\) 

Write a line of text. If the text contains blanks, the whole text must be in quotation marks.

Example: Write a watermark text.

-wt "This is my watermark"

The line above will not print the text in the visual range, because the position which is required is missing, see also switch \(-\text{wo}\).

The watermark text can contain placeholders, which can be used to insert document specific text. The following placeholders are supported:
### Value Description

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>%t</td>
<td>document title</td>
</tr>
<tr>
<td>%a</td>
<td>document author</td>
</tr>
<tr>
<td>%k</td>
<td>document keywords</td>
</tr>
<tr>
<td>%s</td>
<td>document subject</td>
</tr>
<tr>
<td>%d1</td>
<td>long date</td>
</tr>
<tr>
<td>%ds</td>
<td>short date</td>
</tr>
<tr>
<td>%dt</td>
<td>time</td>
</tr>
<tr>
<td>%ns</td>
<td>file name without path and extension</td>
</tr>
<tr>
<td>%js</td>
<td>short job list name (the .txt file) without path and extension</td>
</tr>
<tr>
<td>%jl</td>
<td>long job list name without path</td>
</tr>
</tbody>
</table>

### Watermark Placeholders:

#### Time and Date

**Example:** Add the document's title, author and date to the watermark text.

```
-wt "watermark for the document %t written by %a, printed on %ds."
```

**Example:** Add the page numbers as watermark text.

```
-wt "page %pi of %pn"
```

### 7.7.13 -wz  Set the Scale Factor

**Set the Scale Factor**  
-wz <scale>

Default: 1

Use the option -wz to scale the watermark by a specific factor. The center of the scaling operation is the position set by the option -wo.

**Example:** Place the image at position 100/100 and rotate it by a factor of 1.2.

```
-wo 100 100 -wz 1.2 -wp c:\image\mypicture.gif
```

### 7.7.14 -wd  Clear watermark

**Clear watermark**  
-wd
Use the option `-wd` to clear previously defined watermarks. This is option is typically used as a Positional Arguments.

Example: Print first file with watermark text and second without.

| Thread1 |= `-p "HP LaserJet 4050 Series PS" `-pg 1 1 ^ `-wo 200 200 `-wt "This text has spaces" `-pg 2 1 -wd |

7.8 Internet Printing

Printing via HTTP instead of the NetBIOS protocol requires the following three steps:

- Retrieve the name of the shared printer on the server.
- Provide the network location of the printer to the client.
- Select the URL as printer name.

These three steps are described in the next three chapters.

7.8.1 Retrieve the Printer Name

On the server where the printer is shared, open an Internet Explorer window and type `http://localhost/printers`. Instead of localhost, you also write the actual name of the server, this will also work on the client if it is authorized to access the server.

This will list the available printers. Click on the one to which you want to print via HTTP. Then click “Properties” on the left hand side, and you should see the properties including the network name of the printer.
The URL then can be something like this: `http://localhost/printers/4050PCL/.printer`. Of course `localhost` needs now to be replaced with the real name of the server, so the name could be: `http://printer-server01/printers/4050PCL/.printer`.

### 7.8.2 Set up the Client

Start the "Add Printer" wizard on the client system. Select "Network Printer", and then "Connect to a printer on the Internet or on your intranet". As URL provide the "Network name" retrieved previously.

This step is required and ensures the client system can communicate with the printer on the server. It does not install a printer driver.

### 7.8.3 Connect to a Printer via HTTP

When a printer is installed as described in the previous chapter, it can be accessed via HTTP instead of NetBIOS. The corresponding command could on the client could look like this:
(Note the two backslashes before the http.)

Keep in mind that using a printer via an Internet connection as described above may be unstable.
8 Troubleshooting

8.1 General

8.1.1 Printer Is Not Listed

Verify the printer is installed correctly and the user under which the 3-Heights™ PDF Printer Service is running has access to it. Go to “Control Panel” → “Printers” to see what printers are installed. When using a local printer, it must be listed in this window in order to be used.

8.1.2 Blank Output

In case you are printing a very complex document or a document with very large embedded raster images, it may help to reduce the resolution of the printer (in the printer’s properties), e.g. from 1200 to 600 DPI.

8.1.3 Duplex Mode Is Not Listed or Does Not Work

If the duplex mode is not listed, check if the printer has an option that needs to be installed to allow duplex printing (see screenshot).
Go to "Start" → "Settings" → "Printer" → right-click your printer → "Properties" → "Device Properties". Look for options like "Installable Options" → "Duplex Unit". If you can print duplex using other Windows applications, try using the value 2 or 3 as parameter.

**Example:**

```
-d 2
```

Alternatively to the switch `-d`, the duplex mode can be defined in the printer's properties. See switches `-ds` and `-dl` for device modes options.

### 8.1.4 Page Does Not Fit the Paper

Setting `-f` scales the page to fit the paper size. This property should be set when the dimensions of the PDF and the dimension of the paper size are different.

Optionally combine it with the switch `-cn` to center the page on the paper.

### 8.1.5 Orientation

Every page in a PDF document can have a separate rotation value: For example, a page that visually appears as a landscape can actually be a by 90° rotated portrait. When sending such a page to the printer, it will be treated according to the option `-rm`, which is by default set to rotate according to the in the pdf embedded rotate attribute and will thus be sent the way it is viewed — as landscape.

Then the next option comes into play: `-o`. While `-rm` was for the page, `-o` is for the paper. The default of this switch is `-1`, which means the printer defaults are used. `-2` means the automatic mode is used, this will set the orientation so that the page best fits the paper. The values 1 and 2 force the orientation to portrait and landscape.
Example: If you would like a page that appears as landscape to be printed as landscape (and filling the paper), use the following settings:

```
-f -o -2 input.pdf
```

Example: If you would like a landscape to be printed as portrait, and thereby only filling half of the paper, use a setting like this:

```
-o 1 -f input.pdf
```

8.1.6 Printer Settings or Device Mode Ignored

Some printer drivers ignore some properties set at the 3-Heights™ PDF Printer Service. They usually respect the settings made in their printing properties dialog only. Because printing properties set in the dialog are stored in the device mode, the best way to cope with such printer drivers is to create and use a device mode (see -ds and -dl).

Furthermore, certain settings applied to the device mode behave differently on local and network printers. It does not matter whether using device mode functions of the 3-Heights™ PDF Printer Service, or adjusting the defaults in the printer itself.

A very basic setting in the device mode, such as “print as landscape”, should always work, whereas a more complex setting such as “print multiple pages on 1 paper” may fail on a local printer, but work on a network printer. This is due to the nature of how the printing system works on Windows. A detailed explanation is not provided here, but a work-around to this type of issue is normally using the EMF mode (which, as a side-effect, simulates a network environment even for local printers).

8.1.7 Printer ignores device mode configuration

If the datatype is set to either RAW or EMF some printer drivers may completely ignore any configuration that was performed using the device mode structure (see -ds and -dl).

To avoid this, delegate the decision for which datatype to use, to the printer driver using the option -dt.

8.1.8 Black is Not Printed Completely Black

Sometimes black color is not printed completely black. This is due to color transformations between different color spaces.

Black point compensation allows for higher contrast of the black color. It is applied automatically if no color profile is specified (i.e. no color profiles are available in the sub-directory Icc nor is an appropriate color profile found on the system). In this situation the conversion is done algorithmically using Neugebauer and black point compensation.

8.2 Spool File Size

If the size of spool files should be reduced, the following points can be considered:

- Rendering Mode
- Printer Driver
8.2.1 Rendering Mode

The 3-Heights™ PDF Printer Service supports two rendering modes: Fast (default) and Accurate. The Fast mode uses the GDI, whereas the Accurate mode uses the GDI+. In the Accurate mode there are several filters available. These filters are intended for low resolution devices, such as a monitor or a raster image. On a 600 DPI resolution printer, anti-aliasing has almost no visual impact. In fact most printers do not even support anti-aliasing. Therefore it is generally suggested to use the Fast mode. However there are certain documents that print quite differently using GDI or GDI+ for other reasons.

8.2.2 Printer Driver

Most printer devices understand more than one printer language. Most HP printers for example support different types of PCL (Printer Command Language), such as PCL 5, PCL 5e or PCL 6 and in addition PostScript. There are also printer devices which only support one printer language. It is usually best—and also suggested by printer manufacturers—to use the printer driver that works best. If PostScript yields large spool files or has rendering issues, try a PCL printer driver or vice versa.

The smallest spool sizes can be achieved by using either PostScript or PCL 6. This is heavily depending on the PDF input file.

8.2.3 PostScript Injection

The reason why different applications can create spool files of very different sizes of the same PDF document is the way the spool file is created.

PostScript is generated using the PScript5.dll. To this DLL there are different plug-ins, which are printer driver dependent, these plug-ins are .psd file. This can be for example something like hp4050.psd.

A part of the created spool file uses a language called Document Structuring Conventions (DSC). These commands are printer driver dependent and could look like this:

```plaintext
%%Title: input.pdf
%%Creator: PScript5.dll Version 5.2.2
%%CreationDate: 5/23/2005 11:40:2
%%For: pre
%%BoundingBox: (atend)
%%DocumentNeededResources: (atend)
%%DocumentSuppliedResources: (atend)
%%DocumentData: Clean7Bit
%%TargetDevice: (HP LaserJet 4050 Series) (2014.108) 1
%%LanguageLevel: 2
%%EndComments
```

The DSC is used to define the page settings and all printer driver dependent properties.

In between the DCS comments there are the actual PostScript commands (all the parts that do not start with %%) which provide all the information about the content of the page.

An application which is printing a spool file can first ask the GDI whether the type is PostScript. If the GDI says yes, then there is a so called “pass through mode” which can be used to provide the PostScript commands directly and let the printer driver only take care of the DSC. This called direct PostScript injection. Some printer drivers do not support this, in such cases it should be turned off.
### 8.2.4 Resolution

Most printers support different resolutions, such as 300 DPI, 600 DPI, 1200 DPI, etc. Depending on the printer language and the document, the resolution influences the spool size. For printer devices that require raster graphics to be provided uncompressed and at device resolution, the size of an image at 1200 DPI is 16 times the size as at 300 DPI.

The option \texttt{-q} can be used to set the printing resolution.

### 8.3 Cannot Access Resource

The 3-Heights™ PDF Printer Service runs by default under the user LocalSystem. This user does not have access to any remote resources, such as printers on a remote host or if a watched folder is on a shared folder. In a network environment, it is best to run the service under a dedicated domain user which has the required permissions on remote resources.

A typical error message if a remote printer cannot be accessed has the form \texttt{<time> * Error <error_number> while opening printer \langle server_name\rangle\langle printer_name\rangle.}

In the log of the service such an error message could look like this:

```
2007-03-01 12:10:07.590 * Error 5 while opening printer \Server01\HP LaserJet 4050 Series PS.
```

Please see chapter Managing the Service which describes how to set the user of the service.

A similar behavior can occur if a (local or remote) resource is on a mapped drive which is not known to the user of the service. E.g. if the command \texttt{subst} is used to map a directory to drive \texttt{Z:}, the drive \texttt{Z:} may be unknown to other users.

### 8.4 Printing in a Network Environment

It is preferable to not send large spool files over the network. To handle this there are two similar approaches.

- **Print the PDF at its destination:** Usually a PDF is much smaller than a spool file. Therefore it makes sense to not print the PDF first and send a large spool file over the network, but instead send the PDF over the network and print it at its destination.

- **Use EMF mode instead of RAW:** By using the EMF (Windows Embedded Metafile) mode, the document is sent as EMF over the network and spooled at its destination. This has the advantage of sending much less data over the network because the RAW spool file (e.g. PCL or PS) is created locally. The downside is possible issues with printer driver at the remote site.

Use network shared printers with caution: Using shared printer resources in the Windows operating system always involves that printer drivers are transferred from the printer server to the client computer. It is recommended that the shared printer resource is mapped as a user with administrator rights in order to prevent from a failure of the printing application to open the printer connection.

Check permissions: The user of a printing application must at least have the "print" permission to use the referred printer object.

Use the option \texttt{-ju} to prevent issues printing embedded fonts. This feature ensures that temporarily installed fonts are not removed until the print job has been completed.

### 8.5 Font and Text Issues

1. For issues with text using non-embedded fonts:
1. Ensure the required fonts are available on the system (see Chapter Fonts).
2. See Section Handle Non-Embedded Fonts.

2. For issues with text using embedded fonts:
   1. Ensure embedded fonts are used (i.e. -oe is not set).
   2. Ensure the two system environment variables TEMP and TMP exist and point to an existing directory. These variables not being set is a common error source for service applications that run under a user that has no temporary directory and thus cannot install fonts. See also Chapter Installation.
   3. If you are using a local printer, ensure EMF is not used (-dt not set).
   4. If you are using a remote printer, see Section Printing in a Network Environment.
   5. See Section Handle Embedded Fonts.

3. For issues with text using non-embedded fonts:
   1. Ensure non-embedded fonts are used (i.e. -ofp is set).
   2. Ensure the two system environment variables TEMP and TMP exist and point to an existing directory. These variables not being set is a common error source for service applications that run under a user that has no temporary directory and thus cannot install fonts. See also Chapter Installation.
   3. If you are using a local printer, ensure EMF is not used (-dt not set).
   4. If you are using a remote printer, see Section Printing in a Network Environment.
   5. See Section Handle Embedded Fonts.

3. If you are using an older printer driver, try -o9 or install a newer printer driver.
4. Try a different type of printer driver, e.g. PCL 6 instead of PS or vice versa.

8.5.1 Handle Non-Embedded Fonts

Font Replacement Strategy

This section describes the exact behavior of font handling of the rendering engine. It is rather technical and it is not required to be understood in order to properly use the software.

The following steps are performed sequentially in the search of a font. If a font is found, the search is stopped; otherwise the next step is performed.

1. If the font is not embedded or -ofp is set:
   a. If the font name appears in the `[replace]` section in the configuration file `fonts.ini` the name is replaced and looked up in the installed font collection.
   b. If it is a standard font¹ it is replaced by the equivalent TrueType font name and it is looked up in the installed font collection.
   c. If the font name appears in the `[fonts]` section in the configuration file `fonts.ini` the name is replaced and looked up in the installed font collection.
   d. If the font has “Italic” or “Bold” in its name the font without these styles is looked up in the installed font collection.

2. If a font name is looked up in the installed font collection then the name comparison is performed as follows:
   a. PostScript name.
   b. TrueType name without blanks (a missing style is interpreted as “Regular” or “Normal”).
   c. TrueType name without modifications.

3. If the font is embedded, it is converted to a Windows compatible font and temporarily installed. If -oe is used then the glyphs of the fonts are converted to either bitmaps or outlines². If -oo is used then the glyphs are converted to outlines only.

4. If the font is not embedded and the Unicodes are available then the nearest font from the installed font collection is tailored to the metrics of the font.

---

¹ e.g. Times-Roman, Helvetica, Courier
² The outline of a glyph is a vector graphic without any reference to the original font program.
8.5.2 Handle Embedded Fonts

The following list provides possible work-arounds if text is printed incorrectly. Options should be tried in ascending order.

1. Using the option `-oe` inhibits all embedded fonts from being used in the spool file and the printer hardware. Instead the glyphs are converted to either bitmaps or outlines. Using the option `-oo` at the same time the conversion is restricted to outlines.

2. Using the option `-ofp` inhibits embedded fonts which have the same name as the corresponding installed font from being used. This option can also be used to reduce the number of fonts in a spool file if the printer hardware memory capacity is limited.

3. Pre-render the page in a bitmap and send the pre-rendered image to the printer (`-ob`). This results in large spool files.

8.6 Unsupported PDF Features

The 3-Heights™ Rendering Engine supports transparency functions such as a number of blend modes as well as isolated and non-isolated transparency groups, but not transparency in general.

The filling of geometric figures with tiling and shading patterns may fail in some cases.
9 Version History

9.1 Changes in Version 6

- **Improved** search algorithm for installed fonts: User fonts under Windows are now also taken into account.

9.2 Changes in Version 5

- **New** additional supported operating system: Windows Server 2019.
- **Changed** behavior when reading a TIFF. The value Relative from tag ResolutionUnit is now interpreted as Inch.

9.3 Changes in Version 4.12

- **Improved** the performance when printing image masks in accurate mode.
- **Improved** reading and recovery of corrupt TIFF images.
- **New** HTTP proxy setting in the GUI license manager.

9.4 Changes in Version 4.11

- **New** support for reading PDF 2.0 documents.

9.5 Changes in Version 4.10

- **Improved** robustness against corrupt input PDF documents.
- **Improved** annotation appearance generation for polyline, squiggly, and stamp annotations.
- **Removed** the font ZapfDingbats.ttf from the product kit as it is not required anymore.
- **Deprecated** option `-e`: To set the datatype to EMF use `-dt "emf"`.
- **New** option `-dt`: Set DataType of spool file to EMF, raw or delegate the decision to the printer driver.

9.6 Changes in Version 4.9

- **Improved** support for and robustness against corrupt input PDF documents.
- **Improved** repair of embedded font programs that are corrupt.
- **New** support for OpenType font collections in installed font collection.
- **Improved** metadata generation for standard PDF properties.
- **Changed** option `-pg`: Negative integers can be used to address pages from the back of the document. I.e. page `-2` is the second to last page.
- **Deprecated** option `-e`: Datatype can now be set using option `-dt`.
- **New** option `-dt`: Option to set datatype to RAW, EMF or inherit default from driver.

9.7 Changes in Version 4.8

- **Improved** creation of annotation appearances to use less memory and processing time.
- **Added** repair functionality for TrueType font programs whose glyphs are not ordered correctly.
- **New** option `-ra` to rotate pages.
- **New** feature "positional arguments", which allows for selected sets of pages within the printed document to be printed using different options.
- **New** option `-wg` to move watermark to background layer.
- **New** option `-wa` to change text alignment of watermark.
10 Licensing, Copyright, and Contact

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A Default Values

A.1 Duplex Modes

1 Simplex
2 Vertical Duplex
3 Horizontal Duplex

A.2 Paper Bins

1 Upper
2 Lower
3 Middle
4 Manual
5 Envelope
6 Envelope Manual
7 Auto
8 Tractor
9 Small FMT
10 Large FMT
11 Large Capacity
12 undef.
13 undef.
14 Cassette
15 From Source

A.3 Paper Sizes
<table>
<thead>
<tr>
<th></th>
<th>Paper Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Letter 8 1/2 x 11 in</td>
</tr>
<tr>
<td>2</td>
<td>Letter Small 8 1/2 x 11 in</td>
</tr>
<tr>
<td>3</td>
<td>Tabloid 11 x 17 in</td>
</tr>
<tr>
<td>4</td>
<td>Ledger 17 x 11 in</td>
</tr>
<tr>
<td>5</td>
<td>Legal 8 1/2 x 14 in</td>
</tr>
<tr>
<td>6</td>
<td>Statement 5 1/2 x 8 1/2 in</td>
</tr>
<tr>
<td>7</td>
<td>Executive 7 1/4 x 10 1/2 in</td>
</tr>
<tr>
<td>8</td>
<td>A3 297 x 420 mm</td>
</tr>
<tr>
<td>9</td>
<td>A3 297 x 420 mm</td>
</tr>
<tr>
<td>10</td>
<td>A4 Small 210 x 297 mm</td>
</tr>
<tr>
<td>11</td>
<td>A5 148 x 210 mm</td>
</tr>
<tr>
<td>12</td>
<td>B4 (JIS) 250 x 354</td>
</tr>
<tr>
<td>13</td>
<td>B5(JIS) 182x257mm</td>
</tr>
<tr>
<td>14</td>
<td>Folio 8 1/2 x 13 in</td>
</tr>
<tr>
<td>15</td>
<td>Quarto 215 x 275 mm</td>
</tr>
<tr>
<td>16</td>
<td>10x14 in</td>
</tr>
<tr>
<td>17</td>
<td>11x17 in</td>
</tr>
<tr>
<td>18</td>
<td>Note 8 1/2 x 11 in</td>
</tr>
<tr>
<td>19</td>
<td>Envelope # 9 3 7/8 x 8 7/8</td>
</tr>
<tr>
<td>20</td>
<td>Envelope # 10 4 1/8 x 9 1/2</td>
</tr>
<tr>
<td>21</td>
<td>Envelope # 11 4 1/2 x 10 3/8</td>
</tr>
<tr>
<td>22</td>
<td>Envelope # 12 4 (276 \times 11)</td>
</tr>
<tr>
<td>23</td>
<td>Envelope # 14 5 x 11 1/2</td>
</tr>
<tr>
<td>24</td>
<td>C size sheet</td>
</tr>
<tr>
<td>25</td>
<td>D size sheet</td>
</tr>
<tr>
<td>26</td>
<td>E size sheet</td>
</tr>
<tr>
<td>27</td>
<td>Envelope DL 110 x 220mm</td>
</tr>
<tr>
<td></td>
<td>Envelope Description</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------</td>
</tr>
<tr>
<td>28</td>
<td>Envelope C5 162 x 229 mm</td>
</tr>
<tr>
<td>29</td>
<td>Envelope C3 324 x 458 mm</td>
</tr>
<tr>
<td>30</td>
<td>Envelope C4 229 x 324 mm</td>
</tr>
<tr>
<td>31</td>
<td>Envelope C6 114 x 162 mm</td>
</tr>
<tr>
<td>32</td>
<td>Envelope C65 114 x 229 mm</td>
</tr>
<tr>
<td>33</td>
<td>Envelope B4 250 x 353 mm</td>
</tr>
<tr>
<td>34</td>
<td>Envelope B5 176 x 250 mm</td>
</tr>
<tr>
<td>35</td>
<td>Envelope B6 176 x 125 mm</td>
</tr>
<tr>
<td>36</td>
<td>Envelope 110 x 230 mm</td>
</tr>
<tr>
<td>37</td>
<td>Envelope Monarch 3.875 x 7.5 in</td>
</tr>
<tr>
<td>38</td>
<td>63/4Envelope 35/8x61/2 in</td>
</tr>
<tr>
<td>39</td>
<td>USStdFanfold 147/8x11 in</td>
</tr>
<tr>
<td>40</td>
<td>German Std Fanfold 8 1/2 x 12 in</td>
</tr>
<tr>
<td>41</td>
<td>German Legal Fanfold 8 1/2 x 13 in</td>
</tr>
<tr>
<td>42</td>
<td>B4 (ISO) 250 x 353 mm</td>
</tr>
<tr>
<td>43</td>
<td>Japanese Postcard 100 x 148 mm</td>
</tr>
<tr>
<td>44</td>
<td>9 x 11 in</td>
</tr>
<tr>
<td>45</td>
<td>10 x 11 in</td>
</tr>
<tr>
<td>46</td>
<td>15 x 11 in</td>
</tr>
<tr>
<td>47</td>
<td>Envelope Invite 220 x 220 mm</td>
</tr>
<tr>
<td>48</td>
<td>RESERVED—DO NOT USE</td>
</tr>
<tr>
<td>49</td>
<td>RESERVED—DO NOT USE</td>
</tr>
<tr>
<td>50</td>
<td>Letter Extra 9 1/4 x 12 in</td>
</tr>
<tr>
<td>51</td>
<td>Legal Extra 9 1/4 x 15 in</td>
</tr>
<tr>
<td>52</td>
<td>Tabloid Extra 11.69 x 18 in</td>
</tr>
<tr>
<td>53</td>
<td>A4 Extra 9.27 x 12.69 in</td>
</tr>
<tr>
<td>54</td>
<td>Letter Transverse 8 1/4 x 11</td>
</tr>
<tr>
<td></td>
<td>Description</td>
</tr>
<tr>
<td>---</td>
<td>-------------------------------------</td>
</tr>
<tr>
<td>55</td>
<td>A4 Transverse 210 x 297 mm</td>
</tr>
<tr>
<td>56</td>
<td>Letter Extra Transverse 9\275</td>
</tr>
<tr>
<td>57</td>
<td>SuperA/SuperA/A4 227 x 356</td>
</tr>
<tr>
<td>58</td>
<td>SuperB/SuperB/A3 305 x 487</td>
</tr>
<tr>
<td>59</td>
<td>Letter Plus 8.5 x 12.69 in</td>
</tr>
<tr>
<td>60</td>
<td>A4 Plus 210 x 330 mm</td>
</tr>
<tr>
<td>61</td>
<td>A5 Transverse 148 x 210 mm</td>
</tr>
<tr>
<td>62</td>
<td>B5 (JIS) Transverse 182 x 257 mm</td>
</tr>
<tr>
<td>63</td>
<td>A3 Extra 322 x 445 mm</td>
</tr>
<tr>
<td>64</td>
<td>A5 Extra 174 x 235 mm</td>
</tr>
<tr>
<td>65</td>
<td>B5 (ISO) Extra 201 x 276 mm</td>
</tr>
<tr>
<td>66</td>
<td>A2 420 x 594 mm</td>
</tr>
<tr>
<td>67</td>
<td>A3 Transverse 297 x 420 mm</td>
</tr>
<tr>
<td>68</td>
<td>A3 Extra Transverse 322 x 445 mm</td>
</tr>
<tr>
<td>69</td>
<td>Japanese Double Postcard 200 x 148 mm</td>
</tr>
<tr>
<td>70</td>
<td>A6 105 x 148 mm</td>
</tr>
<tr>
<td>71</td>
<td>Japanese Envelope Kaku # 2</td>
</tr>
<tr>
<td>72</td>
<td>Japanese Envelope Kaku # 3</td>
</tr>
<tr>
<td>73</td>
<td>Japanese Envelope Chou # 3</td>
</tr>
<tr>
<td>74</td>
<td>Japanese Envelope Chou # 4</td>
</tr>
<tr>
<td>75</td>
<td>Letter Rotated 11 x 8 1/2 in</td>
</tr>
<tr>
<td>76</td>
<td>A3 Rotated 420 x 297 mm</td>
</tr>
<tr>
<td>77</td>
<td>A4 Rotated 297 x 210 mm</td>
</tr>
<tr>
<td>78</td>
<td>A5 Rotated 210 x 148 mm</td>
</tr>
<tr>
<td>79</td>
<td>B4 (JIS) Rotated 364 x 257 mm</td>
</tr>
<tr>
<td>80</td>
<td>B5 (JIS) Rotated 257 x 182 mm</td>
</tr>
<tr>
<td>81</td>
<td>Japanese Postcard Rotated 148 x 100 mm</td>
</tr>
<tr>
<td></td>
<td>Description</td>
</tr>
<tr>
<td>---</td>
<td>-----------------------------------------------------------</td>
</tr>
<tr>
<td>82</td>
<td>Double Japanese Postcard Rotated 148 x 200 mm</td>
</tr>
<tr>
<td>83</td>
<td>A6 Rotated 148 x 105 mm</td>
</tr>
<tr>
<td>84</td>
<td>Japanese Envelope Kaku # 2 Rotated</td>
</tr>
<tr>
<td>85</td>
<td>Japanese Envelope Kaku # 3 Rotated</td>
</tr>
<tr>
<td>86</td>
<td>Japanese Envelope Chou # 3 Rotated</td>
</tr>
<tr>
<td>87</td>
<td>Japanese Envelope Chou # 4 Rotated 88B6(JIS)128x182mm</td>
</tr>
<tr>
<td>89</td>
<td>B6 (JIS) Rotated 182 x 128 mm</td>
</tr>
<tr>
<td>90</td>
<td>12x11in</td>
</tr>
<tr>
<td>91</td>
<td>Japanese Envelope You # 4</td>
</tr>
<tr>
<td>92</td>
<td>Japanese Envelope You # 4 Rotated</td>
</tr>
<tr>
<td>93</td>
<td>PRC 16K 146 x 215 mm</td>
</tr>
<tr>
<td>94</td>
<td>PRC 32K 97 x 151 mm</td>
</tr>
<tr>
<td>95</td>
<td>PRC 32K(Big) 97 x 151 mm</td>
</tr>
<tr>
<td>96</td>
<td>PRC Envelope # 1 102 x 165 mm</td>
</tr>
<tr>
<td>97</td>
<td>PRC Envelope # 2 102 x 176 mm</td>
</tr>
<tr>
<td>98</td>
<td>PRC Envelope # 3 125 x 176 mm</td>
</tr>
<tr>
<td>99</td>
<td>PRC Envelope # 4 110 x 208 mm</td>
</tr>
<tr>
<td>100</td>
<td>PRC Envelope # 5 110 x 220 mm</td>
</tr>
<tr>
<td>101</td>
<td>PRC Envelope # 6 120 x 230 mm</td>
</tr>
<tr>
<td>102</td>
<td>PRC Envelope # 7 160 x 230 mm</td>
</tr>
<tr>
<td>103</td>
<td>PRC Envelope # 8 120 x 309 mm</td>
</tr>
<tr>
<td>104</td>
<td>PRC Envelope # 9 229 x 324 mm</td>
</tr>
<tr>
<td>105</td>
<td>PRC Envelope # 10 324 x 458 mm</td>
</tr>
<tr>
<td>106</td>
<td>PRC 16K Rotated</td>
</tr>
<tr>
<td>107</td>
<td>PRC 32K Rotated</td>
</tr>
<tr>
<td>108</td>
<td>PRC 32K(Big) Rotated</td>
</tr>
<tr>
<td>109</td>
<td>PRC Envelope # 1 Rotated 165 x 102 mm</td>
</tr>
<tr>
<td></td>
<td>Description</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>110</td>
<td>PRC Envelope # 2 Rotated 176 x 102 mm</td>
</tr>
<tr>
<td>111</td>
<td>PRC Envelope # 3 Rotated 176 x 125 mm</td>
</tr>
<tr>
<td>112</td>
<td>PRC Envelope # 4 Rotated 208 x 110 mm</td>
</tr>
<tr>
<td>113</td>
<td>PRC Envelope # 5 Rotated 220 x 110 mm</td>
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<tr>
<td>114</td>
<td>PRC Envelope # 6 Rotated 230 x 120 mm</td>
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<tr>
<td>115</td>
<td>PRC Envelope # 7 Rotated 230 x 160 mm</td>
</tr>
<tr>
<td>116</td>
<td>PRC Envelope # 8 Rotated 309 x 120 mm</td>
</tr>
<tr>
<td>117</td>
<td>PRC Envelope # 9 Rotated 324 x 229 mm</td>
</tr>
<tr>
<td>118</td>
<td>PRC Envelope # 10 Rotated 458 x 324 mm</td>
</tr>
</tbody>
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