



Success Story



Decentralized print control on more than 7,000 clients with PDF Printer.

Customer: ivv - Informationsverarbeitung für Versicherungen GmbH, Hannover, Germany (www.ivv.de)

Product(s) in use: PDF Printer

Brief Portrait

ivv GmbH employs around 370 staff and is a leading provider of information technology for the insurance sector. One of its main products is an application for managing customer portfolios and their corresponding insurance policies. Printed documents such as new contracts are created directly from the datapool on host and Unix/Windows servers. Documents are printed out either via mail processing or on decentrally installed printers via desktop computers.

Customer Application Requirements

Decentralized printing previously involved converting incoming datastreams into a modifiable and printable file format. The objective was to eliminate this step by creating the documents in PDF format directly on the server before transferring them to the requesting client.

Solution Concept

Integrating the 3-Heights™ PDF Printer API in the client program of the contract management application at ivv GmbH was a simple solution to making contract data directly available on a server in PDF format.

Benefit

The integration of the 3-Heights™ PDF Printer API enables print data to be parameterized on a server and made available in PDF format for decentralized printing without utilizing a PDF viewer. The resulting significant increase in ability to respond makes an insurance company's customer service processes much more efficient. A competitive advantage for ivv GmbH made possible by the solution implemented by our integrator partner DataPerform GmbH (www.dataperform.com).

Customer Opinion

This assignment was handled by a partner of PDF Tools AG: DataPerform GmbH (www.dataperform.com).

DataPerform GmbH is a competent provider of software solutions and is very experienced in the use of PDF applications and in designing and programming corporate-wide PDF solutions. Our decision to utilize 7,000 PDF Printer licenses was based on three reasons. The first reason was a convincing API performance, the second was the unrivaled cost-efficiency of the price structure, and the third was the good cooperation with DataPerform.

Holgar Kast, ivv GmbH

The 3-Heights™ product family from PDF Tools AG stands for:
HIGH QUALITY –
HIGH VOLUME –
HIGH PERFORMANCE!